

| Aviation on-time performance: October 2024



Contents

1.	Introduction	5
2.	About on-time performance	5
3.	Coverage Domestic	
	Trans-Tasman	6
4.	Reports	6
5.	Definitions	6
6.	Caveats and limitations of the data	7
7.	Industry on-time performance, domestic routes, October 2024	8
8.	Airlines' performance, domestic routes, October 2024	
	Jetstar	11
9.	Industry on-time performance, Trans-Tasman routes, July-October	
	2024	
	July 2024	
	August 2024	
	September 2024 October 2024	
	July – October 2024	
10.	Airlines' performance, Trans-Tasman routes, July-October 2024 Air New Zealand	
	China Airlines	16
	China Eastern Airlines	17
	Emirates	18
	Jetstar	19
	LATAM Airlines	20
	Qantas	21
	Virgin Australia	22
11.	Individual domestic routes, October 2024	23
19	Individual Trans-Tasman routes, July 2024	26

13.	Individual Trans-Tasman routes, August 2024	32
14.	Individual Trans-Tasman routes, September 2024	38
15.	Individual Trans-Tasman routes, October 2024	44

1. Introduction

The Ministry of Transport reports monthly on airlines' on-time performance.

A key part of the Ministry of Transport's stewardship role is to use data and evidence to build greater transparency of aviation system performance.

This report is the first to include on-time performance data for Trans-Tasman routes. We will extend the scope to cover regional routes early next year, 2025.

The Ministry thanks the airlines for providing us with the data that made this report possible.

The Ministry will continue to evolve this report and welcomes users' feedback.

2. About on-time performance

Aviation is a dynamic and complex system. Various factors, many outside airlines' control, can affect whether a flight arrives or departs on time.

Safety and security are paramount and will always take priority over timeliness.

Some airlines have provided commentary on the top factors that affected their on-time performance each month. These are included with each airline's data.

Examples of factors that can affect on-time performance for flights include:

- adverse weather conditions affecting flight, such as high winds, fog, low visibility, snow, heavy rains, volcanic ash
- technical issues with the aircraft
- congested air space
- airport tarmac traffic
- late arrival of other aircraft, passengers or connecting crew
- staffing issues across the aviation ecosystem (including airlines, airports, air traffic control)
- security concerns or processing delays
- supplier challenges related to fuelling, catering, digital outages, and baggage systems affecting processing and loading of luggage
- delays in processing international passengers through border checks.

3. Coverage

Domestic

On-time performance is reported for jet services on New Zealand domestic routes between Auckland, Wellington, Christchurch, Dunedin and Queenstown.

This report covers the following domestic airlines:

- Air New Zealand
- Jetstar.

We have only included routes where there is more than one airline operating on that route. There were 12 routes that met this definition during the period reported.

Trans-Tasman

On-time performance is reported for services on routes between New Zealand and Australia.

This report includes data from the following airlines:

- Air New Zealand
- China Airlines
- China Eastern Airlines
- Emirates
- Jetstar
- LATAM Airlines
- Qantas
- Virgin Australia.

We have only included routes where there is more than one airline operating on that route. There were 28 routes that met this definition during the period reported.

This first Trans-Tasman report includes four months of data. Future reports will include monthly updates, allowing longer-term trends to emerge.

4. Reports

Data was supplied by the airlines and collated by the Ministry.

All the airlines that provided data use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure OTP.

After collection of initial data, aggregate reports are subject to internal audit by participating airlines prior to publication.

5. Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carrier's schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation. The cancellation window starts at midnight 7 days before the flight.
	For example, if the flight is scheduled to depart at 09:00 on Monday and is cancelled at or after 00:00 on the previous Tuesday, it will be counted as a cancellation.

	If it is cancelled at or before 23:59 on the Monday prior, it will not be counted as a cancellation.
On time departure percentage	The percentage of on-time departures is measured against the number of departures operated on any particular sector.
On time arrival percentage	The percentage of on-time arrivals is measured against the number of arrivals operated on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services scheduled on any particular sector.

6. Caveats and limitations of the data

From time to time there could be subtle differences in the way departure time is measured. We are working to harmonise this for future reports.

The figures stated in this report refer only to routes within the scope of this report. They do not cover all flights or all routes in New Zealand, or all Trans-Tasman routes.

7. Industry on-time performance, domestic routes, October 2024

For October 2024, on-time performance for all domestic routes covered by this report was 82.0 per cent for on-time departures and 83.7 per cent for on-time arrivals. The cancellation rate for the month was 1.1 per cent.

The routes with the highest on-time performance for departures in October 2024 were Queenstown – Wellington and Wellington – Queenstown, with 90.9 per cent of flights departing on time. Wellington – Queenstown had the highest arrivals on-time performance, with 92.2 per cent of flights arriving on time.

Cancellations were highest on the Wellington – Auckland route, with 1.8 per cent of services cancelled.

Both airlines' on-time performance, October 2024

Sectors ¹		On-Time D	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No.	%	No.	%	No.	%	
3,842	3,801	3,116	82.0%	3,183	83.7%	41	1.1%	

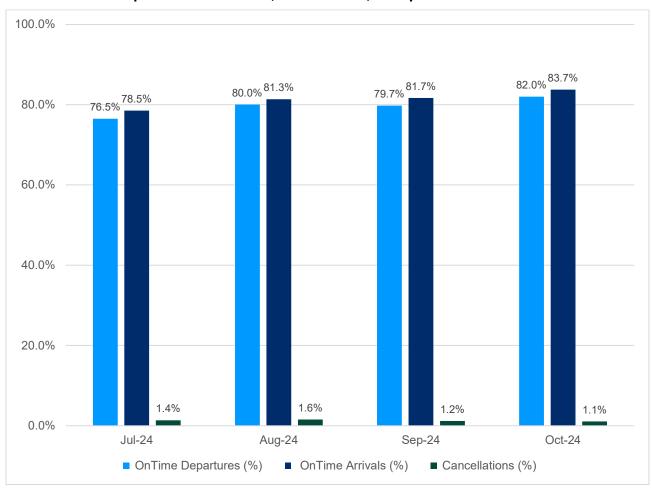
Top 5 domestic routes for on-time performance, October 2024

On-Time Departures		On-Time Arrivals			
Route	%	Route	%		
Queenstown - Wellington	90.9%	Wellington - Queenstown	92.2%		
Wellington - Queenstown	90.9%	Queenstown - Wellington	90.9%		
Auckland - Queenstown	88.7%	Auckland - Queenstown	90.3%		
Christchurch - Wellington	86.8%	Christchurch - Wellington	87.5%		
Queenstown - Auckland	86.4%	Queenstown - Auckland	87.0%		

-

¹ A sector is a single flight from a departure point to a destination.

Domestic on-time performance trends, both airlines, all reported routes



8. Airlines' performance, domestic routes, October 2024

Air New Zealand recorded 83.8 per cent for on-time departures in October, and Jetstar 77.0 per cent.

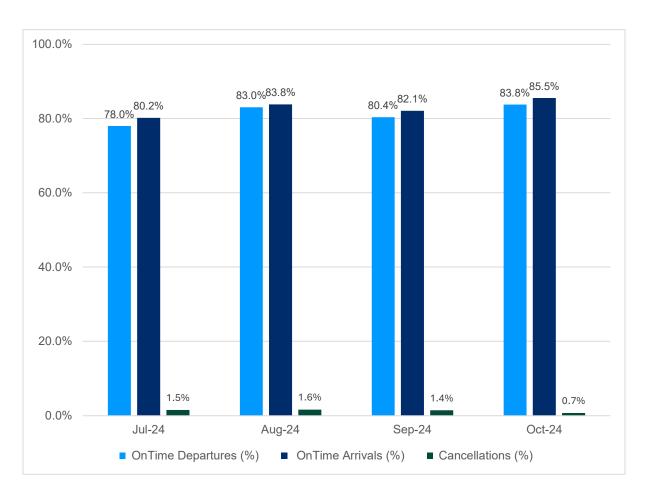
For on-time arrivals in October, Air New Zealand recorded 85.5 per cent and Jetstar recorded 78.8 per cent.

Air New Zealand's October 2024 cancellation rate was 0.7 per cent and Jetstar's was 2.0 per cent.

Air New Zealand

Air New Zealand, all reported domestic routes

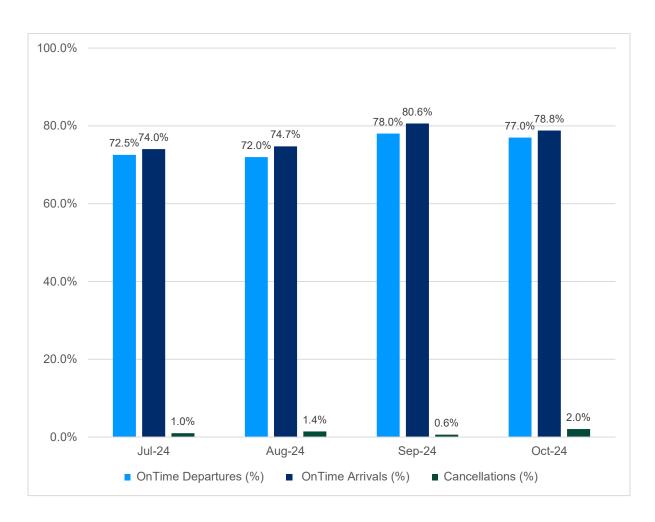
Air New Zealand reported that they are pleased with the high on-time performance for domestic jet routes in October, with the majority of flights departing and arriving as scheduled.



Jetstar

Jetstar, all reported domestic routes

Jetstar reported that weather was a key driver of delays in October with fog in both Christchurch and Queenstown resulting in late arrival of aircraft and diversions. Weather in Wellington also slowed down boarding processes throughout the month.



9. Industry on-time performance, Trans-Tasman routes, July-October 2024

More detail on the number of flights and the routes flown by each airline can be found in sections 12-15.

July 2024

For July 2024, on-time performance over all Trans-Tasman routes covered by this report was 61.3 per cent for on-time departures and 66.0 per cent for on-time arrivals. The cancellation rate for the month was 2.2 per cent.

Gold Coast – Christchurch was the route with the highest on-time performance for both departures and arrivals in July 2024, with 89.5 per cent of departures and 94.7 per cent of arrivals on time.

However, cancellations were also highest on this route, with 17.4 per cent of services between Gold Coast and Christchurch in July 2024 cancelled.

All airlines' on-time performance, July 2024

Sectors		On-Time D	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No.	%	No.	%	No.	%	
3,437	3,349	2,053	61.3%	2,212	66.0%	76	2.2%	

August 2024

For August 2024, on-time performance over all Trans-Tasman routes covered by this report was 68.1 per cent for on-time departures and 70.7 per cent for on-time arrivals. The cancellation rate for the month was 1.7 per cent.

Wellington – Melbourne was the route with the highest on-time performance for departures in August 2024, with 94.2 per cent. The route with the highest on-time performance for arrivals was Melbourne – Queenstown with 89.0 per cent.

Cancellations were highest on the Auckland – Sydney and Sydney – Auckland routes in August 2024, with 3.1 per cent of services cancelled on both routes.

All airlines' on-time performance, August 2024

Sectors		On-Time I	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No.	%	No.	%	No.	%	
3,319	3,240	2,206	68.1%	2,290	70.7%	58	1.7%	

September 2024

For September 2024, on-time performance over all Trans-Tasman routes covered by this report was 66.1 per cent for on-time departures and 68.7 per cent for on-time arrivals. The cancellation rate for the month was 1.1 per cent.

Christchurch – Sydney was the route with the highest on-time performance for departures in September 2024, with 89.3 per cent. The route with the highest on-time performance for arrivals was Melbourne – Queenstown with 94.6 per cent.

Cancellations were highest on the Wellington – Brisbane route in September 2024, with 6.9 per cent of services cancelled.

All airlines' on-time performance, September 2024

Sectors		On-Time I	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No.	%	No.	%	No.	%	
3,257	3,209	2,120	66.1%	2,205	68.7%	36	1.1%	

October 2024

For October 2024, on-time performance over all Trans-Tasman routes covered by this report was 66.2 per cent for on-time departures and 72.0 per cent for on-time arrivals. The cancellation rate for the month was 2.0 per cent.

Queenstown – Melbourne was the route with the highest on-time performance for departures in October 2024, with 85.1 per cent. The route with the highest on-time performance for arrivals was Brisbane – Queenstown with 91.1 per cent.

Cancellations were highest on the Wellington – Brisbane route in October 2024, with 4.9 per cent of services cancelled.

All airlines' on-time performance, October 2024

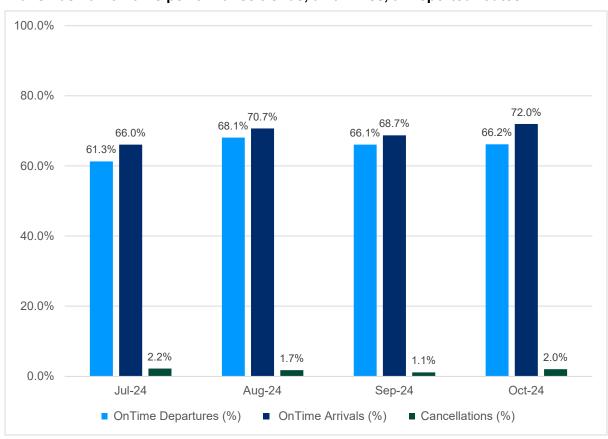
Sectors		On-Time D	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No.	%	No.	%	No.	%	
3,364	3,252	2,152	66.2%	2,340	72.0%	68	2.0%	

July - October 2024

Top 5 Trans-Tasman routes for on-time performance, July-October 2024

On-Time Departures		On-Time Arrivals			
Route	%	Route	%		
Melbourne - Queenstown	84.7%	Melbourne - Queenstown	86.2%		
Wellington - Melbourne	82.7%	Gold Coast - Auckland	84.8%		
Christchurch - Sydney	81.6%	Christchurch - Melbourne	83.8%		
Brisbane - Queenstown	81.2%	Queenstown - Melbourne	83.2%		
Christchurch - Melbourne	78.5%	Brisbane - Queenstown	83.2%		

Trans-Tasman on-time performance trends, all airlines, all reported routes



10. Airlines' performance, Trans-Tasman routes, July-October 2024

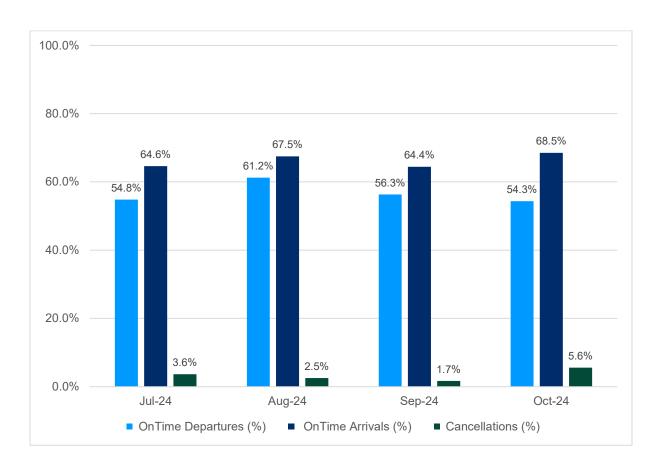
Air New Zealand

Air New Zealand, all reported Trans-Tasman routes

Air New Zealand reports that the ongoing engine availability issues with Pratt & Whitney and Rolls Royce Trent engines have significantly impacted their on-time performance and cancellation rates over the past four months. These challenges have led to frequent schedule disruptions. To minimise customer impact, Air New Zealand is proactively adjusting schedules where possible.

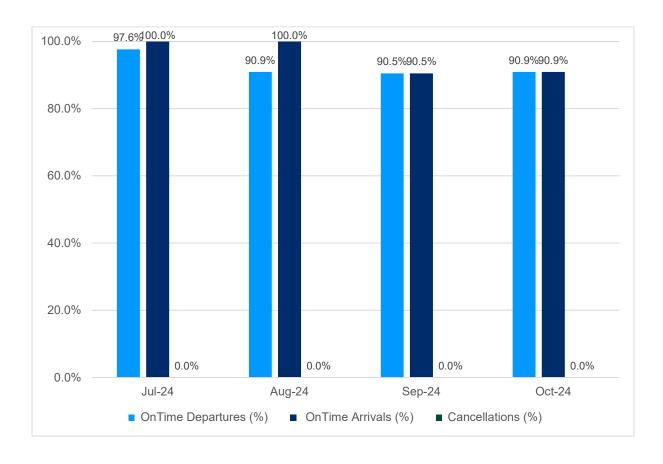
Engineering-related cancellations represented the largest share of cancellations across Air New Zealand's Trans-Tasman network. These cancellations were primarily due to engine availability as well essential technical adjustments to ensure the continued safety of aircraft.

Airport infrastructure upgrades, such as those in Sydney and Brisbane, have also contributed to on-time performance variations. Weather-related cancellations also had a noticeable impact, with around 10% of cancellations attributed to adverse weather conditions affecting safe operations.



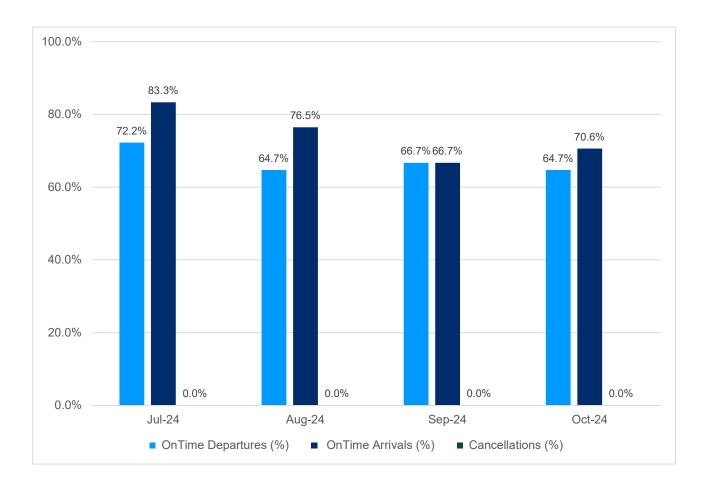
China Airlines

China Airlines, all reported Trans-Tasman routes



China Eastern Airlines

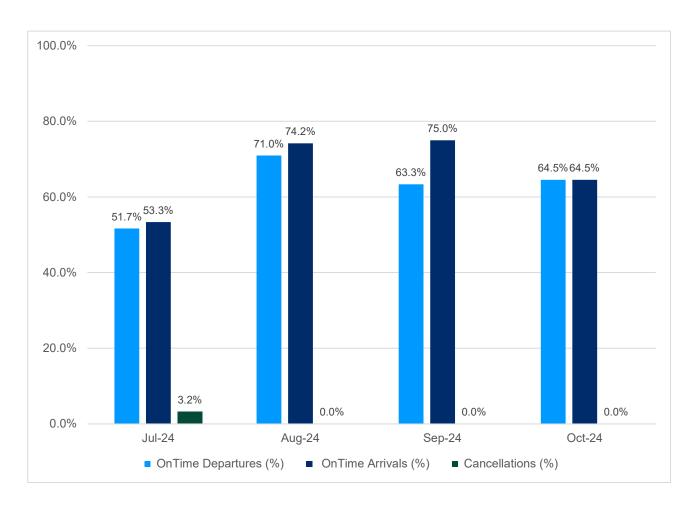
China Eastern Airlines, all reported Trans-Tasman routes



Emirates

Emirates, all reported Trans-Tasman routes

Emirates reports that a number of their flight delays from Sydney to Christchurch are due to the late arrival of the flight from Dubai. Depending on flight times, Emirates may hold at Dubai to prevent an early arrival into Sydney (prior to the airport opening with 0600 curfew). There are multiple flights arriving/departing Sydney as the airport opens, resulting in flights holding, traffic congestion on taxiways and long taxi requirements.

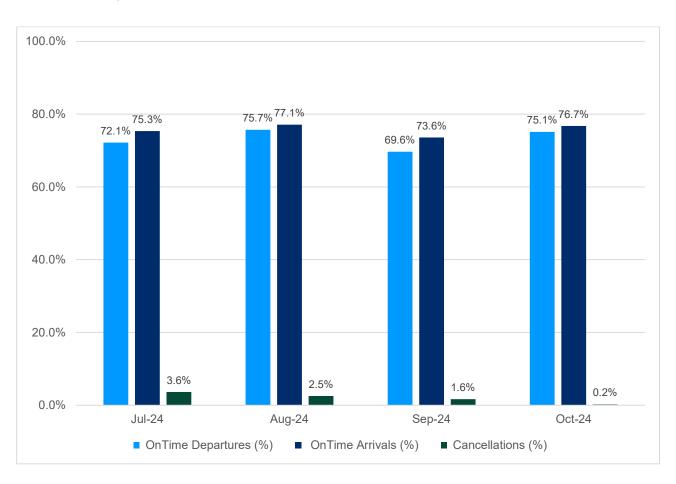


Jetstar

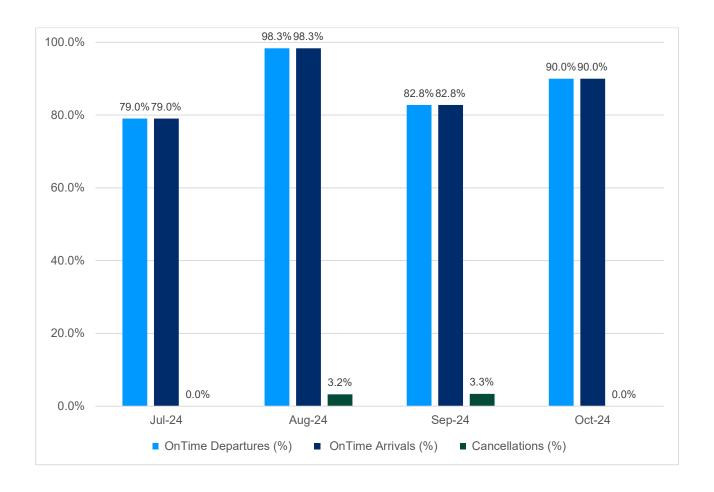
Jetstar, all reported Trans-Tasman routes

Jetstar reports that the following factors affected on-time performance in July-October:

- The CrowdStrike outage on Friday 19 July. Jetstar was impacted more than most other carriers due to its greater reliance on Microsoft systems. Disruption continued into Saturday 20 July.
- Bad weather in August and September, with some diversions in August.
- Late arriving inbound aircraft, often because of weather, impacted operations with offschedule operations leading to delays to aircraft servicing (October).
- Industry congestion in Sydney leading to the late departure and arrival of flights (August-October).



LATAM Airlines LATAM Airlines, all reported Trans-Tasman routes

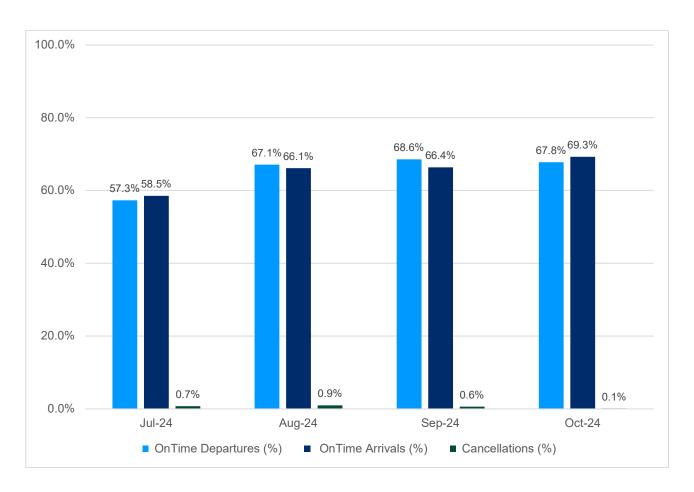


Qantas

Qantas, all reported Trans-Tasman routes

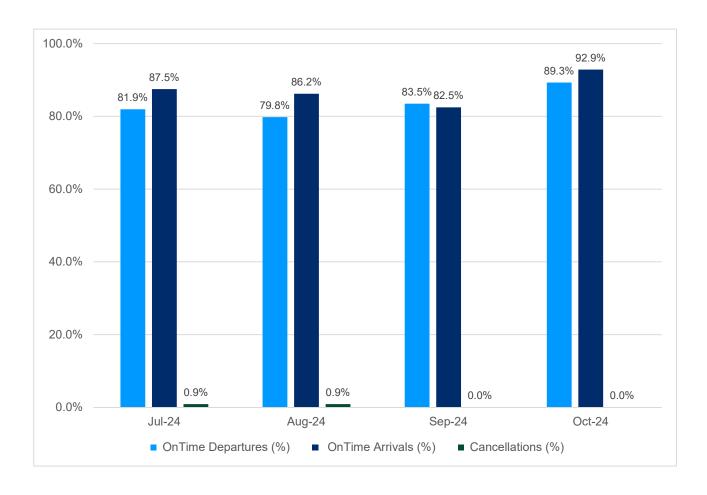
Qantas reports that the following factors affected their on-time performance in July-October:

- Seasonal weather-related delays, including fog, icing, storms and winds.
- Industry congestion, exacerbated by weather conditions (primarily in Sydney, but also in Auckland in July).
- Late arriving inbound aircraft due to weather-related delays, with consequential boarding and ramp delays because of off-schedule operations.
- Boarding delays driven by school holidays (July, September and October).



Virgin Australia

Virgin Australia, all reported Trans-Tasman routes



11. Individual domestic routes, October 2024

Route	Sect	ors	On-Time D	On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%	
AUCKLAND - CHRISTCHURCH									
Air New Zealand	467	463	374	80.8%	389	84.0%	4	0.9%	
Jetstar	178	175	131	74.9%	141	80.6%	3	1.7%	
All Airlines	645	638	505	79.2%	530	83.1%	7	1.1%	
AUCKLAND - DUNEDIN									
Air New Zealand	89	89	73	82.0%	78	87.6%	0	0.0%	
Jetstar	31	31	20	64.5%	24	77.4%	0	0.0%	
All Airlines	120	120	93	77.5%	102	85.0%	0	0.0%	
AUCKLAND - WELLINGTON									
Air New Zealand	230	229	205	89.5%	212	92.6%	1	0.4%	
Jetstar	90	89	77	86.5%	75	84.3%	1	1.1%	
All Airlines	320	318	282	88.7%	287	90.3%	2	0.6%	
AUCKLAND - QUEENSTOWN									
Air New Zealand	483	481	410	85.2%	419	87.1%	2	0.4%	
Jetstar	138	132	103	78.0%	105	79.5%	6	4.3%	
All Airlines	621	613	513	83.7%	524	85.5%	8	1.3%	
CHRISTCHURCH - AUCKLAND									
Air New Zealand	467	464	365	78.7%	376	81.0%	3	0.6%	
Jetstar	177	174	139	79.9%	136	78.2%	3	1.7%	
All Airlines	644	638	504	79.0%	512	80.3%	6	0.9%	
	411		551	. 5.576	J	1 20.070		0.070	

INDIVIDUAL DOMESTIC ROUTES, OCTOBER 2024

Route	Sector	s	On-Time De	partures	On-Time	e Arrivals	Cancella	ations
	Scheduled	Flown	No.	%	No.	%	No.	%
CHRISTCHURCH - WELLINGTON								
Air New Zealand	75	74	65	87.8%	67	90.5%	1	1.3%
Jetstar	62	62	53	85.5%	52	83.9%	0	0.0%
All Airlines	137	136	118	86.8%	119	87.5%	1	0.7%
DUNEDIN - AUCKLAND								
Air New Zealand	89	89	73	82.0%	74	83.1%	0	0.0%
Jetstar	31	31	18	58.1%	20	64.5%	0	0.0%
All Airlines	120	120	91	75.8%	94	78.3%	0	0.0%
WELLINGTON - AUCKLAND								
Air New Zealand	228	226	207	91.6%	207	91.6%	2	0.9%
Jetstar	92	90	66	73.3%	68	75.6%	2	2.2%
All Airlines	320	316	273	86.4%	275	87.0%	4	1.3%
WELLINGTON - CHRISTCHURCH								
Air New Zealand	65	64	60	93.8%	60	93.8%	1	1.5%
Jetstar	13	13	10	76.9%	10	76.9%	0	0.0%
All Airlines	78	77	70	90.9%	70	90.9%	1	1.3%
WELLINGTON - QUEENSTOWN								
Air New Zealand	484	479	391	81.6%	386	80.6%	5	1.0%
Jetstar	138	132	97	73.5%	100	75.8%	6	4.3%
All Airlines	622	611	488	79.9%	486	79.5%	11	1.8%

INDIVIDUAL DOMESTIC ROUTES, OCTOBER 2024

Route	Secto	ors	On-Time D	epartures	On-Tim	e Arrivals	Cance	ellations
	Scheduled	Flown	No.	%	No.	%	No.	%
QUEENSTOWN - AUCKLAND								
Air New Zealand	75	75	62	82.7%	64	85.3%	0	0.0%
Jetstar	62	62	47	75.8%	49	79.0%	0	0.0%
All Airlines	137	137	109	79.6%	113	82.5%	0	0.0%
QUEENSTOWN - WELLINGTON								
Air New Zealand	65	64	58	90.6%	60	93.8%	1	1.5%
Jetstar	13	13	12	92.3%	11	84.6%	0	0.0%
All Airlines	78	77	70	90.9%	71	92.2%	1	1.3%
Total	3,842	3,801	3,116	82.0%	3,183	83.7%	41	1.1%

12. Individual Trans-Tasman routes, July 2024

Route	Secto	ors	On-Time De	partures	On-Time	Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
AUCKLAND - BRISBANE								
China Airlines	21	21	20	95.2%	21	100.0%	0	0.0%
Air NZ	83	82	43	52.4%	46	56.1%	1	1.2%
Qantas	62	62	33	53.2%	30	48.4%	0	0.0%
Jetstar	47	44	31	70.5%	34	77.3%	3	6.4%
All Airlines	213	209	127	60.8%	131	62.7%	4	1.9%
AUCKLAND - GOLD COAST								
Air NZ	39	37	23	62.2%	30	81.1%	2	5.1%
Jetstar	53	52	42	80.8%	37	71.2%	1	1.9%
All Airlines	92	89	65	73.0%	67	75.3%	3	3.3%
AUCKLAND - MELBOURNE								
Air NZ	103	100	62	62.0%	72	72.0%	3	2.9%
Qantas	93	92	40	43.5%	51	55.4%	1	1.1%
Jetstar	44	41	20	48.8%	26	63.4%	3	6.8%
All Airlines	240	233	122	52.4%	149	63.9%	7	2.9%
AUCKLAND - SYDNEY								
China Eastern Airlines	9	9	6	66.7%	7	77.8%	0	0.0%
LATAM	31	31	25	80.6%	25	80.6%	0	0.0%
Air NZ	126	120	68	56.7%	80	66.7%	2	1.6%
Qantas	156	155	86	55.5%	97	62.6%	1	0.6%
Jetstar	40	38	34	89.5%	34	89.5%	2	5.0%

Route	Sect	ors	On-Time D	epartures	On-Tim	e Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
All Airlines	362	353	219	62.0%	243	68.8%	5	1.4%
BRISBANE - AUCKLAND								
China Airlines	21	21	21	100.0%	21	100.0%	0	0.0%
Air NZ	83	82	29	35.4%	40	48.8%	1	1.2%
Qantas	62	62	41	66.1%	43	69.4%	0	0.0%
Jetstar	46	44	28	63.6%	32	72.7%	2	4.3%
All Airlines	212	209	119	56.9%	136	65.1%	3	1.4%
BRISBANE - CHRISTCHURCH								
Air NZ	27	25	9	36.0%	15	60.0%	2	7.4%
Qantas	31	30	8	26.7%	10	33.3%	1	3.2%
All Airlines	58	55	17	30.9%	25	45.5%	3	5.2%
BRISBANE - QUEENSTOWN								
Qantas	13	13	9	69.2%	9	69.2%	0	0.0%
Virgin Australia	39	39	33	84.6%	33	84.6%	0	0.0%
All Airlines	52	52	42	80.8%	42	80.8%	0	0.0%
BRISBANE - WELLINGTON								
Air NZ	31	31	16	51.6%	19	61.3%	0	0.0%
Qantas	31	31	21	67.7%	27	87.1%	0	0.0%
All Airlines	62	62	37	59.7%	46	74.2%	0	0.0%
CHRISTCHURCH - BRISBANE								
Air NZ	27	24	16	66.7%	19	79.2%	3	11.1%
Qantas	31	30	7	23.3%	8	26.7%	1	3.2%
All Airlines	58	54	23	42.6%	27	50.0%	4	6.9%

Route	Secto	rs	On-Time De	epartures	On-Tim	e Arrivals	Cancell	ations
	Scheduled	Flown	No.	%	No.	%	No.	%
CHRISTCHURCH - GOLD COAST								
Air NZ	9	7	3	42.9%	5	71.4%	2	22.2%
Jetstar	14	13	10	76.9%	10	76.9%	1	7.1%
All Airlines	23	20	13	65.0%	15	75.0%	3	13.0%
CHRISTCHURCH - MELBOURNE								
Air NZ	27	26	15	57.7%	26	100.0%	1	3.7%
Qantas	31	30	26	86.7%	27	90.0%	1	3.2%
Jetstar	18	18	15	83.3%	16	88.9%	0	0.0%
All Airlines	76	74	56	75.7%	69	93.2%	2	2.6%
CHRISTCHURCH - SYDNEY								
Emirates	31	30	28	93.3%	26	86.7%	1	3.2%
Air NZ	31	29	22	75.9%	24	82.8%	2	6.5%
Qantas	62	61	42	68.9%	41	67.2%	1	1.6%
All Airlines	124	120	92	76.7%	91	75.8%	4	3.2%
GOLD COAST - AUCKLAND								
Air NZ	39	37	32	86.5%	34	91.9%	2	5.1%
Jetstar	53	52	37	71.2%	46	88.5%	1	1.9%
All Airlines	92	89	69	77.5%	80	89.9%	3	3.3%
GOLD COAST - CHRISTCHURCH								
Air NZ	9	6	5	83.3%	5	83.3%	3	33.3%
Jetstar	14	13	12	92.3%	13	100.0%	1	7.1%
All Airlines	23	19	17	89.5%	18	94.7%	4	17.4%
MELBOURNE - AUCKLAND								
Air NZ	103	99	67	67.7%	66	66.7%	4	3.9%

Route	Secto	ors	On-Time D	epartures	On-Tim	e Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	93	92	49	53.3%	25	27.2%	1	1.1%
Jetstar	44	41	23	56.1%	21	51.2%	3	6.8%
All Airlines	240	232	139	59.9%	112	48.3%	8	3.3%
MELBOURNE - CHRISTCHURCH								
Air NZ	27	25	16	64.0%	17	68.0%	2	7.4%
Qantas	31	31	9	29.0%	11	35.5%	0	0.0%
Jetstar	18	18	11	61.1%	9	50.0%	0	0.0%
All Airlines	76	74	36	48.6%	37	50.0%	2	2.6%
MELBOURNE - QUEENSTOWN								
Air NZ	31	29	23	79.3%	24	82.8%	2	6.5%
Qantas	17	17	11	64.7%	8	47.1%	0	0.0%
Jetstar	31	30	24	80.0%	25	83.3%	1	3.2%
Virgin Australia	31	31	30	96.8%	27	87.1%	0	0.0%
All Airlines	110	107	88	82.2%	84	78.5%	3	2.7%
MELBOURNE - WELLINGTON								
Air NZ	28	22	13	59.1%	10	45.5%	0	0.0%
Qantas	31	31	21	67.7%	21	67.7%	0	0.0%
All Airlines	59	53	34	64.2%	31	58.5%	0	0.0%
QUEENSTOWN - BRISBANE								
Qantas	13	13	9	69.2%	8	61.5%	0	0.0%
Virgin Australia	39	39	29	74.4%	31	79.5%	0	0.0%
All Airlines	52	52	38	73.1%	39	75.0%	0	0.0%
QUEENSTOWN - MELBOURNE								
Air NZ	31	30	13	43.3%	26	86.7%	1	3.2%

Route	Secto	ors	On-Time Do	epartures	On-Tim	e Arrivals	Cancel	lations
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	16	16	10	62.5%	11	68.8%	0	0.0%
Jetstar	31	30	27	90.0%	28	93.3%	1	3.2%
Virgin Australia	31	30	18	60.0%	20	66.7%	1	3.2%
All Airlines	109	106	68	64.2%	85	80.2%	3	2.8%
QUEENSTOWN - SYDNEY								
Air NZ	31	30	7	23.3%	15	50.0%	1	3.2%
Qantas	62	62	34	54.8%	43	69.4%	0	0.0%
Jetstar	39	39	29	74.4%	37	94.9%	0	0.0%
Virgin Australia	31	31	26	83.9%	29	93.5%	0	0.0%
All Airlines	163	162	96	59.3%	124	76.5%	1	0.6%
SYDNEY - AUCKLAND								
China Eastern Airlines	9	9	7	77.8%	8	88.9%	0	0.0%
LATAM	31	31	24	77.4%	24	77.4%	0	0.0%
Air NZ	126	119	46	38.7%	57	47.9%	5	4.0%
Qantas	156	155	84	54.2%	88	56.8%	1	0.6%
Jetstar	40	38	29	76.3%	30	78.9%	2	5.0%
All Airlines	362	352	190	54.0%	207	58.8%	8	2.2%
SYDNEY - CHRISTCHURCH								
Emirates	31	30	3	10.0%	6	20.0%	1	3.2%
Air NZ	31	30	18	60.0%	17	56.7%	1	3.2%
Qantas	63	62	19	30.6%	16	25.8%	1	1.6%
All Airlines	125	122	40	32.8%	39	32.0%	3	2.4%
SYDNEY - QUEENSTOWN								
Air NZ	30	29	15	51.7%	11	37.9%	1	3.3%
Qantas	62	62	42	67.7%	43	69.4%	0	0.0%

Route	Sect	ors	On-Time De	epartures	On-Tim	e Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	39	39	35	89.7%	35	89.7%	0	0.0%
Virgin Australia	31	31	20	64.5%	19	61.3%	0	0.0%
All Airlines	162	161	112	69.6%	108	67.1%	1	0.6%
SYDNEY - WELLINGTON								
Air NZ	27	27	9	33.3%	13	48.1%	0	0.0%
Qantas	61	61	40	65.6%	41	67.2%	0	0.0%
All Airlines	88	88	49	55.7%	54	61.4%	0	0.0%
WELLINGTON - BRISBANE								
Air NZ	31	31	17	54.8%	22	71.0%	0	0.0%
Qantas	31	31	27	87.1%	19	61.3%	0	0.0%
All Airlines	62	62	44	71.0%	41	66.1%	0	0.0%
WELLINGTON - MELBOURNE								
Air NZ	22	20	19	95.0%	20	100.0%	2	9.1%
Qantas	31	31	19	61.3%	26	83.9%	0	0.0%
All Airlines	53	51	38	74.5%	46	90.2%	2	3.8%
WELLINGTON - SYDNEY								
Air NZ	27	27	10	37.0%	13	48.1%	0	0.0%
Qantas	62	62	53	85.5%	53	85.5%	0	0.0%
All Airlines	89	89	63	70.8%	66	74.2%	0	0.0%
Total	3,437	3,349	2,053	61.3%	2,212	66.0%	76	2.2%

13. Individual Trans-Tasman routes, August 2024

Route	Sector	s	On-Time Dep	partures	On-Time A	rrivals	Cancellations		
	Scheduled	Flown	No.	%	No.	%	No.	%	
AUCKLAND - BRISBANE									
China Airlines	11	11	10	90.9%	11	100.0%	0	0.0%	
Air NZ	82	81	51	63.0%	55	67.9%	1	1.2%	
Qantas	62	60	41	68.3%	40	66.7%	2	3.2%	
Jetstar	40	40	30	75.0%	35	87.5%	0	0.0%	
All Airlines	195	192	132	68.8%	141	73.4%	3	1.5%	
AUCKLAND - GOLD COAST									
Air NZ	40	39	22	56.4%	32	82.1%	1	2.5%	
Jetstar	44	43	32	74.4%	31	72.1%	1	2.3%	
All Airlines	84	82	54	65.9%	63	76.8%	2	2.4%	
AUCKLAND - MELBOURNE									
Air NZ	91	90	64	71.1%	63	70.0%	1	1.1%	
Qantas	93	91	60	65.9%	49	53.8%	2	2.2%	
Jetstar	40	38	28	73.7%	20	52.6%	2	5.0%	
All Airlines	224	219	152	69.4%	132	60.3%	5	2.2%	
AUCKLAND - SYDNEY									
China Eastern Airlines	9	9	6	66.7%	6	66.7%	0	0.0%	
LATAM	31	30	29	96.7%	29	96.7%	1	3.2%	
Air NZ	123	116	72	62.1%	65	56.0%	6	4.9%	
Qantas	155	154	110	71.4%	102	66.2%	1	0.6%	
Jetstar	40	37	32	86.5%	32	86.5%	3	7.5%	
All Airlines	358	346	249	72.0%	234	67.6%	11	3.1%	

Route	Sector	s	On-Time Dep	artures	On-Time A	rrivals	Cancellati	ons
	Scheduled	Flown	No.	%	No.	%	No.	%
BRISBANE - AUCKLAND								
China Airlines	11	11	10	90.9%	11	100.0%	0	0.0%
Air NZ	89	82	38	46.3%	42	51.2%	1	1.1%
Qantas	62	60	48	80.0%	45	75.0%	2	3.2%
Jetstar	40	40	34	85.0%	35	87.5%	0	0.0%
All Airlines	202	193	130	67.4%	133	68.9%	3	1.5%
BRISBANE - CHRISTCHURCH								
Air NZ	24	24	11	45.8%	13	54.2%	0	0.0%
Qantas	32	32	9	28.1%	9	28.1%	0	0.0%
All Airlines	56	56	20	35.7%	22	39.3%	0	0.0%
BRISBANE - QUEENSTOWN								
Qantas	13	13	9	69.2%	10	76.9%	0	0.0%
Virgin Australia	41	40	31	77.5%	32	80.0%	1	2.4%
All Airlines	54	53	40	75.5%	42	79.2%	1	1.9%
BRISBANE - WELLINGTON								
Air NZ	31	30	17	56.7%	21	70.0%	1	3.2%
Qantas	21	21	15	71.4%	18	85.7%	0	0.0%
All Airlines	52	51	32	62.7%	39	76.5%	1	1.9%
CHRISTCHURCH - BRISBANE								
Air NZ	25	24	11	45.8%	16	66.7%	1	4.0%
Qantas	31	31	8	25.8%	9	29.0%	0	0.0%
All Airlines	56	55	19	34.5%	25	45.5%	1	1.8%

Route	Sectors	s	On-Time De	partures	On-Time	e Arrivals	Cancella	ations
	Scheduled	Flown	No.	%	No.	%	No.	%
CHRISTCHURCH - GOLD COAST								
Air NZ	8	8	3	37.5%	3	37.5%	0	0.0%
Jetstar	14	14	10	71.4%	10	71.4%	0	0.0%
All Airlines	22	22	13	59.1%	13	59.1%	0	0.0%
CHRISTCHURCH - MELBOURNE								
Air NZ	25	24	20	83.3%	22	91.7%	1	4.0%
Qantas	31	30	29	96.7%	26	86.7%	1	3.2%
Jetstar	17	17	14	82.4%	14	82.4%	0	0.0%
All Airlines	73	71	63	88.7%	62	87.3%	2	2.7%
CHRISTCHURCH - SYDNEY								
Emirates	31	31	29	93.5%	28	90.3%	0	0.0%
Air NZ	31	31	23	74.2%	26	83.9%	0	0.0%
Qantas	61	61	52	85.2%	47	77.0%	0	0.0%
All Airlines	123	123	104	84.6%	101	82.1%	0	0.0%
GOLD COAST - AUCKLAND								
Air NZ	40	39	35	89.7%	35	89.7%	1	2.5%
Jetstar	44	43	34	79.1%	35	81.4%	1	2.3%
All Airlines	84	82	69	84.1%	70	85.4%	2	2.4%
GOLD COAST - CHRISTCHURCH								
Air NZ	8	8	3	37.5%	3	37.5%	0	0.0%
Jetstar	14	14	10	71.4%	12	85.7%	0	0.0%
All Airlines	22	22	13	59.1%	15	68.2%	0	0.0%
MELBOURNE - AUCKLAND								
Air NZ	91	89	59	66.3%	63	70.8%	2	2.2%

Route	Sector	s	On-Time Dep	partures	On-Time A	rrivals	Cancellati	ons
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	93	91	55	60.4%	50	54.9%	2	2.2%
Jetstar	40	38	17	44.7%	21	55.3%	2	5.0%
All Airlines	224	218	131	60.1%	134	61.5%	6	2.7%
MELBOURNE - CHRISTCHURCH								
Air NZ	25	25	19	76.0%	19	76.0%	0	0.0%
Qantas	32	32	10	31.3%	14	43.8%	0	0.0%
Jetstar	17	17	13	76.5%	11	64.7%	0	0.0%
All Airlines	74	74	42	56.8%	44	59.5%	0	0.0%
MELBOURNE - QUEENSTOWN								
Air NZ	31	30	28	93.3%	28	93.3%	1	3.2%
Qantas	18	18	15	83.3%	15	83.3%	0	0.0%
Jetstar	30	30	28	93.3%	28	93.3%	0	0.0%
Virgin Australia	31	31	28	90.3%	26	83.9%	0	0.0%
All Airlines	110	109	99	90.8%	97	89.0%	1	0.9%
MELBOURNE - WELLINGTON								
Air NZ	36	22	16	72.7%	16	72.7%	1	2.8%
Qantas	30	30	28	93.3%	29	96.7%	0	0.0%
All Airlines	66	52	44	84.6%	45	86.5%	1	1.5%
QUEENSTOWN - BRISBANE								
Qantas	13	13	6	46.2%	7	53.8%	0	0.0%
Virgin Australia	41	40	22	55.0%	31	77.5%	1	2.4%
All Airlines	54	53	28	52.8%	38	71.7%	1	1.9%
QUEENSTOWN - MELBOURNE								
Air NZ	31	30	23	76.7%	27	90.0%	1	3.2%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	18	18	13	72.2%	12	66.7%	0	0.0%
Jetstar	30	30	27	90.0%	28	93.3%	0	0.0%
Virgin Australia	32	31	24	77.4%	23	74.2%	1	3.1%
All Airlines	111	109	87	79.8%	90	82.6%	2	1.8%
QUEENSTOWN - SYDNEY								
Air NZ	31	31	12	38.7%	16	51.6%	0	0.0%
Qantas	56	55	31	56.4%	33	60.0%	1	1.8%
Jetstar	39	39	29	74.4%	34	87.2%	0	0.0%
Virgin Australia	31	31	25	80.6%	28	90.3%	0	0.0%
All Airlines	157	156	97	62.2%	111	71.2%	1	0.6%
SYDNEY - AUCKLAND								
China Eastern Airlines	8	8	5	62.5%	7	87.5%	0	0.0%
LATAM	31	30	30	100.0%	30	100.0%	1	3.2%
Air NZ	123	116	51	44.0%	70	60.3%	6	4.9%
Qantas	155	154	93	60.4%	99	64.3%	1	0.6%
Jetstar	40	37	29	78.4%	32	86.5%	3	7.5%
All Airlines	357	345	208	60.3%	238	69.0%	11	3.1%
SYDNEY - CHRISTCHURCH								
Emirates	31	31	15	48.4%	18	58.1%	0	0.0%
Air NZ	31	31	21	67.7%	26	83.9%	0	0.0%
Qantas	63	63	25	39.7%	27	42.9%	0	0.0%
All Airlines	125	125	61	48.8%	71	56.8%	0	0.0%
SYDNEY - QUEENSTOWN								
Air NZ	31	31	19	61.3%	17	54.8%	0	0.0%
Qantas	55	55	36	65.5%	42	76.4%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	39	39	37	94.9%	35	89.7%	0	0.0%
Virgin Australia	31	31	20	64.5%	22	71.0%	0	0.0%
All Airlines	156	156	112	71.8%	116	74.4%	0	0.0%
SYDNEY - WELLINGTON								
Air NZ	25	23	8	34.8%	12	52.2%	2	8.0%
Qantas	62	62	47	75.8%	52	83.9%	0	0.0%
All Airlines	87	85	55	64.7%	64	75.3%	2	2.3%
WELLINGTON - BRISBANE								
Air NZ	31	31	15	48.4%	19	61.3%	0	0.0%
Qantas	22	22	19	86.4%	15	68.2%	0	0.0%
All Airlines	53	53	34	64.2%	34	64.2%	0	0.0%
WELLINGTON - MELBOURNE								
Air NZ	23	22	22	100.0%	20	90.9%	1	4.3%
Qantas	30	30	27	90.0%	26	86.7%	0	0.0%
All Airlines	53	52	49	94.2%	46	88.5%	1	1.9%
WELLINGTON - SYDNEY								
Air NZ	25	24	11	45.8%	14	58.3%	1	4.0%
Qantas	62	62	58	93.5%	56	90.3%	0	0.0%
All Airlines	87	86	69	80.2%	70	81.4%	1	1.1%
Total	3,319	3,240	2,206	68.1%	2,290	70.7%	58	1.7%

14. Individual Trans-Tasman routes, September 2024

Route	Sector	s	On-Time De	partures	On-Time	Arrivals	Cancellat	ions
	Scheduled	Flown	No.	%	No.	%	No.	%
AUCKLAND - BRISBANE								
China Airlines	21	21	19	90.5%	19	90.5%	0	0.0%
Air NZ	82	82	47	57.3%	44	53.7%	0	0.0%
Qantas	60	60	50	83.3%	45	75.0%	0	0.0%
Jetstar	46	46	34	73.9%	38	82.6%	0	0.0%
All Airlines	209	209	150	71.8%	146	69.9%	0	0.0%
AUCKLAND - GOLD COAST								
Air NZ	39	37	21	56.8%	27	73.0%	2	5.1%
Jetstar	53	52	32	61.5%	30	57.7%	1	1.9%
All Airlines	92	89	53	59.6%	57	64.0%	3	3.3%
AUCKLAND - MELBOURNE								
Air NZ	93	93	61	65.6%	44	47.3%	0	0.0%
Qantas	90	90	68	75.6%	47	52.2%	0	0.0%
Jetstar	43	43	29	67.4%	21	48.8%	0	0.0%
All Airlines	226	226	158	69.9%	112	49.6%	0	0.0%
AUCKLAND - SYDNEY								
China Eastern Airlines	9	9	7	77.8%	5	55.6%	0	0.0%
LATAM	30	29	23	79.3%	23	79.3%	1	3.3%
Air NZ	119	117	70	59.8%	61	52.1%	2	1.7%
Qantas	151	150	110	73.3%	88	58.7%	1	0.7%
Jetstar	40	38	28	73.7%	30	78.9%	2	5.0%
All Airlines	349	343	238	69.4%	207	60.3%	6	1.7%

Route	Sector	rs	On-Time De	partures	On-Time	Arrivals	Cancella	Cancellations		
	Scheduled	Flown	No.	%	No.	%	No.	%		
BRISBANE - AUCKLAND										
China Airlines	21	21	19	90.5%	19	90.5%	0	0.0%		
Air NZ	94	82	33	40.2%	45	54.9%	0	0.0%		
Qantas	60	60	45	75.0%	47	78.3%	0	0.0%		
Jetstar	46	46	36	78.3%	40	87.0%	0	0.0%		
All Airlines	221	209	133	63.6%	151	72.2%	0	0.0%		
BRISBANE - CHRISTCHURCH										
Air NZ	24	22	9	40.9%	12	54.5%	2	8.3%		
Qantas	30	30	11	36.7%	14	46.7%	0	0.0%		
All Airlines	54	52	20	38.5%	26	50.0%	2	3.7%		
BRISBANE - QUEENSTOWN										
Qantas	13	13	10	76.9%	10	76.9%	0	0.0%		
Virgin Australia	39	39	35	89.7%	33	84.6%	0	0.0%		
All Airlines	52	52	45	86.5%	43	82.7%	0	0.0%		
BRISBANE - WELLINGTON										
Air NZ	30	30	16	53.3%	20	66.7%	0	0.0%		
Qantas	28	25	8	32.0%	14	56.0%	3	10.7%		
All Airlines	58	55	24	43.6%	34	61.8%	3	5.2%		
CHRISTCHURCH - BRISBANE										
Air NZ	24	23	13	56.5%	19	82.6%	1	4.2%		
Qantas	30	30	12	40.0%	11	36.7%	0	0.0%		
All Airlines	54	53	25	47.2%	30	56.6%	1	1.9%		

Route	Secto	ors	On-Time De	epartures	On-Tim	e Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
CHRISTCHURCH - GOLD COAST								
Air NZ	10	10	4	40.0%	5	50.0%	0	0.0%
Jetstar	13	13	12	92.3%	10	76.9%	0	0.0%
All Airlines	23	23	16	69.6%	15	65.2%	0	0.0%
CHRISTCHURCH - MELBOURNE								
Air NZ	25	25	19	76.0%	21	84.0%	0	0.0%
Qantas	30	30	28	93.3%	23	76.7%	0	0.0%
Jetstar	18	17	11	64.7%	8	47.1%	1	5.6%
All Airlines	73	72	58	80.6%	52	72.2%	1	1.4%
CHRISTCHURCH - SYDNEY								
Emirates	30	30	30	100.0%	27	90.0%	0	0.0%
Air NZ	32	32	25	78.1%	24	75.0%	0	0.0%
Qantas	60	60	54	90.0%	43	71.7%	0	0.0%
All Airlines	122	122	109	89.3%	94	77.0%	0	0.0%
GOLD COAST - AUCKLAND								
Air NZ	39	37	25	67.6%	31	83.8%	2	5.1%
Jetstar	53	52	36	69.2%	42	80.8%	1	1.9%
All Airlines	92	89	61	68.5%	73	82.0%	3	3.3%
GOLD COAST - CHRISTCHURCH								
Air NZ	10	10	7	70.0%	8	80.0%	0	0.0%
Jetstar	13	13	10	76.9%	10	76.9%	0	0.0%
All Airlines	23	23	17	73.9%	18	78.3%	0	0.0%
MELBOURNE - AUCKLAND								
Air NZ	93	92	51	55.4%	72	78.3%	1	1.1%

Route	Sector	rs	On-Time De	partures	On-Time Arrivals		Cancella	itions
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	90	90	43	47.8%	49	54.4%	0	0.0%
Jetstar	45	43	15	34.9%	25	58.1%	2	4.4%
All Airlines	228	225	109	48.4%	146	64.9%	3	1.3%
MELBOURNE - CHRISTCHURCH								
Air NZ	25	25	14	56.0%	18	72.0%	0	0.0%
Qantas	30	30	9	30.0%	16	53.3%	0	0.0%
Jetstar	18	18	10	55.6%	12	66.7%	0	0.0%
All Airlines	73	73	33	45.2%	46	63.0%	0	0.0%
MELBOURNE - QUEENSTOWN								
Air NZ	17	17	14	82.4%	15	88.2%	0	0.0%
Qantas	17	17	15	88.2%	16	94.1%	0	0.0%
Jetstar	29	29	24	82.8%	28	96.6%	0	0.0%
Virgin Australia	29	29	24	82.8%	28	96.6%	0	0.0%
All Airlines	92	92	77	83.7%	87	94.6%	0	0.0%
MELBOURNE - WELLINGTON								
Air NZ	21	21	14	66.7%	17	81.0%	0	0.0%
Qantas	30	30	25	83.3%	28	93.3%	0	0.0%
All Airlines	51	51	39	76.5%	45	88.2%	0	0.0%
QUEENSTOWN - BRISBANE								
Qantas	12	12	8	66.7%	7	58.3%	0	0.0%
Virgin Australia	39	39	34	87.2%	31	79.5%	0	0.0%
All Airlines	51	51	42	82.4%	38	74.5%	0	0.0%
QUEENSTOWN - MELBOURNE								
Air NZ	17	16	13	81.3%	14	87.5%	1	5.9%

Route	Secto	rs	On-Time De	epartures	On-Time Arrivals		Cancella	tions
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	17	17	14	82.4%	14	82.4%	0	0.0%
Jetstar	29	29	28	96.6%	27	93.1%	0	0.0%
Virgin Australia	30	30	22	73.3%	21	70.0%	0	0.0%
All Airlines	93	92	77	83.7%	76	82.6%	1	1.1%
QUEENSTOWN - SYDNEY								
Air NZ	17	16	6	37.5%	8	50.0%	1	5.9%
Qantas	52	52	38	73.1%	37	71.2%	0	0.0%
Jetstar	32	32	23	71.9%	21	65.6%	0	0.0%
Virgin Australia	30	30	26	86.7%	25	83.3%	0	0.0%
All Airlines	131	130	93	71.5%	91	70.0%	1	0.8%
SYDNEY - AUCKLAND								
China Eastern Airlines	9	9	5	55.6%	7	77.8%	0	0.0%
LATAM	30	29	25	86.2%	25	86.2%	1	3.3%
Air NZ	119	117	47	40.2%	75	64.1%	2	1.7%
Qantas	151	151	98	64.9%	106	70.2%	0	0.0%
Jetstar	39	37	29	78.4%	31	83.8%	2	5.1%
All Airlines	348	343	204	59.5%	244	71.1%	5	1.4%
SYDNEY - CHRISTCHURCH								
Emirates	30	30	8	26.7%	18	60.0%	0	0.0%
Air NZ	32	31	17	54.8%	21	67.7%	1	3.1%
Qantas	60	60	26	43.3%	30	50.0%	0	0.0%
All Airlines	122	121	51	42.1%	69	57.0%	1	0.8%
SYDNEY - QUEENSTOWN								
Air NZ	17	17	9	52.9%	11	64.7%	0	0.0%
Qantas	52	52	36	69.2%	44	84.6%	0	0.0%

Route	Sect	ors	On-Time De	partures	On-Time	Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	32	32	23	71.9%	25	78.1%	0	0.0%
Virgin Australia	30	30	20	66.7%	24	80.0%	0	0.0%
All Airlines	131	131	88	67.2%	104	79.4%	0	0.0%
SYDNEY - WELLINGTON								
Air NZ	30	29	12	41.4%	19	65.5%	1	3.3%
Qantas	60	60	41	68.3%	51	85.0%	0	0.0%
All Airlines	90	89	53	59.6%	70	78.7%	1	1.1%
WELLINGTON - BRISBANE								
Air NZ	30	29	17	58.6%	19	65.5%	1	3.3%
Qantas	28	25	13	52.0%	8	32.0%	3	10.7%
All Airlines	58	54	30	55.6%	27	50.0%	4	6.9%
WELLINGTON - MELBOURNE								
Air NZ	21	21	18	85.7%	13	61.9%	0	0.0%
Qantas	30	30	27	90.0%	22	73.3%	0	0.0%
All Airlines	51	51	45	88.2%	35	68.6%	0	0.0%
WELLINGTON - SYDNEY								
Air NZ	30	29	15	51.7%	20	69.0%	1	3.3%
Qantas	60	60	57	95.0%	49	81.7%	0	0.0%
All Airlines	90	89	72	80.9%	69	77.5%	1	1.1%
Total	3,257	3,209	2,120	66.1%	2,205	68.7%	36	1.1%

15. Individual Trans-Tasman routes, October 2024

Route	Secto	rs	On-Time D	Departures	On-Tim	e Arrivals	Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
AUCKLAND - BRISBANE								
China Airlines	22	22	19	86.4%	20	90.9%	0	0.0%
Air NZ	82	78	37	47.4%	61	78.2%	4	4.9%
Qantas	62	62	45	72.6%	48	77.4%	0	0.0%
Jetstar	42	42	26	61.9%	31	73.8%	0	0.0%
All Airlines	208	204	127	62.3%	160	78.4%	4	1.9%
AUCKLAND - GOLD COAST								
Air NZ	37	34	22	64.7%	31	91.2%	3	8.1%
Jetstar	47	47	37	78.7%	38	80.9%	0	0.0%
All Airlines	84	81	59	72.8%	69	85.2%	3	3.6%
AUCKLAND - MELBOURNE								
Air NZ	109	98	54	55.1%	68	69.4%	7	6.4%
Qantas	98	98	62	63.3%	69	70.4%	0	0.0%
Jetstar	42	42	25	59.5%	25	59.5%	0	0.0%
All Airlines	249	238	141	59.2%	162	68.1%	7	2.8%
AUCKLAND - SYDNEY								
China Eastern Airlines	8	8	5	62.5%	5	62.5%	0	0.0%
LATAM	30	30	24	80.0%	24	80.0%	0	0.0%
Air NZ	128	109	59	54.1%	73	67.0%	11	8.6%
Qantas	167	167	123	73.7%	126	75.4%	0	0.0%
Jetstar	38	38	32	84.2%	31	81.6%	0	0.0%

Route	Sectors		On-Time Depa	artures	On-Time Ar	rivals	Cancellati	ons
	Scheduled	Flown	No.	%	No.	%	No.	%
All Airlines	371	352	243	69.0%	259	73.6%	11	3.0%
BRISBANE - AUCKLAND								
China Airlines	22	22	21	95.5%	20	90.9%	0	0.0%
Air NZ	83	77	50	64.9%	48	62.3%	6	7.2%
Qantas	63	63	47	74.6%	44	69.8%	0	0.0%
Jetstar	42	42	34	81.0%	32	76.2%	0	0.0%
All Airlines	210	204	152	74.5%	144	70.6%	6	2.9%
BRISBANE - CHRISTCHURCH								
Air NZ	27	26	9	34.6%	12	46.2%	1	3.7%
Qantas	35	35	17	48.6%	17	48.6%	0	0.0%
All Airlines	62	61	26	42.6%	29	47.5%	1	1.6%
BRISBANE - QUEENSTOWN								
Qantas	13	13	8	61.5%	11	84.6%	0	0.0%
Virgin Australia	32	32	29	90.6%	30	93.8%	0	0.0%
All Airlines	45	45	37	82.2%	41	91.1%	0	0.0%
BRISBANE - WELLINGTON								
Air NZ	30	29	20	69.0%	21	72.4%	1	3.3%
Qantas	30	30	15	50.0%	16	53.3%	0	0.0%
All Airlines	60	59	35	59.3%	37	62.7%	1	1.7%
CHRISTCHURCH - BRISBANE								
Air NZ	47	27	14	51.9%	25	92.6%	1	2.1%
Qantas	33	33	16	48.5%	19	57.6%	0	0.0%
All Airlines	80	60	30	50.0%	44	73.3%	1	1.3%

Route	Sectors	;	On-Time D	epartures	On-Time	e Arrivals	Cancel	lations
	Scheduled	Flown	No.	%	No.	%	No.	%
CHRISTCHURCH - GOLD COAST								
Air NZ	13	13	9	69.2%	10	76.9%	0	0.0%
Jetstar	13	13	10	76.9%	11	84.6%	0	0.0%
All Airlines	26	26	19	73.1%	21	80.8%	0	0.0%
CHRISTCHURCH - MELBOURNE								
Air NZ	28	27	14	51.9%	25	92.6%	1	3.6%
Qantas	35	35	28	80.0%	28	80.0%	0	0.0%
Jetstar	18	18	14	77.8%	13	72.2%	0	0.0%
All Airlines	81	80	56	70.0%	66	82.5%	1	1.2%
CHRISTCHURCH - SYDNEY								
Emirates	31	31	31	100.0%	31	100.0%	0	0.0%
Air NZ	43	41	20	48.8%	29	70.7%	2	4.7%
Qantas	62	62	51	82.3%	47	75.8%	0	0.0%
All Airlines	136	134	102	76.1%	107	79.9%	2	1.5%
GOLD COAST - AUCKLAND								
Air NZ	37	34	28	82.4%	29	85.3%	3	8.1%
Jetstar	48	48	40	83.3%	38	79.2%	0	0.0%
All Airlines	85	82	68	82.9%	67	81.7%	3	3.5%
GOLD COAST - CHRISTCHURCH								
Air NZ	13	13	11	84.6%	12	92.3%	0	0.0%
Jetstar	13	13	9	69.2%	9	69.2%	0	0.0%
All Airlines	26	26	20	76.9%	21	80.8%	0	0.0%
MELBOURNE - AUCKLAND								
Air NZ	109	98	55	56.1%	62	63.3%	4	3.7%

Route	Sectors	6	On-Time Dep	artures	On-Time A	rivals	Cancellati	ons
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	98	98	56	57.1%	43	43.9%	0	0.0%
Jetstar	43	42	19	45.2%	24	57.1%	1	2.3%
All Airlines	250	238	130	54.6%	129	54.2%	5	2.0%
MELBOURNE - CHRISTCHURCH								
Air NZ	28	28	15	53.6%	18	64.3%	0	0.0%
Qantas	34	34	16	47.1%	22	64.7%	0	0.0%
Jetstar	18	18	12	66.7%	11	61.1%	0	0.0%
All Airlines	80	80	43	53.8%	51	63.8%	0	0.0%
MELBOURNE - QUEENSTOWN								
Air NZ	16	16	11	68.8%	12	75.0%	0	0.0%
Qantas	18	18	12	66.7%	12	66.7%	0	0.0%
Jetstar	21	21	18	85.7%	19	90.5%	0	0.0%
Virgin Australia	22	22	21	95.5%	21	95.5%	0	0.0%
All Airlines	77	77	62	80.5%	64	83.1%	0	0.0%
MELBOURNE - WELLINGTON								
Air NZ	24	22	15	68.2%	15	68.2%	2	8.3%
Qantas	33	33	19	57.6%	24	72.7%	0	0.0%
All Airlines	57	55	34	61.8%	39	70.9%	2	3.5%
QUEENSTOWN - BRISBANE								
Qantas	13	13	8	61.5%	10	76.9%	0	0.0%
Virgin Australia	32	32	28	87.5%	29	90.6%	0	0.0%
All Airlines	45	45	36	80.0%	39	86.7%	0	0.0%
QUEENSTOWN - MELBOURNE								
Air NZ	16	15	10	66.7%	13	86.7%	1	6.3%

Route	Sectors	;	On-Time Dep	artures	On-Time A	rrivals	Cancellat	ons
	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	17	17	13	76.5%	13	76.5%	0	0.0%
Jetstar	21	21	21	100.0%	21	100.0%	0	0.0%
Virgin Australia	21	21	19	90.5%	19	90.5%	0	0.0%
All Airlines	75	74	63	85.1%	66	89.2%	1	1.3%
QUEENSTOWN - SYDNEY								
Air NZ	17	16	6	37.5%	11	68.8%	1	5.9%
Qantas	53	53	48	90.6%	48	90.6%	0	0.0%
Jetstar	31	31	27	87.1%	29	93.5%	0	0.0%
Virgin Australia	23	23	21	91.3%	22	95.7%	0	0.0%
All Airlines	124	123	102	82.9%	110	89.4%	1	0.8%
SYDNEY - AUCKLAND								
China Eastern Airlines	9	9	6	66.7%	7	77.8%	0	0.0%
LATAM	30	30	30	100.0%	30	100.0%	0	0.0%
Air NZ	123	109	49	45.0%	61	56.0%	8	6.5%
Qantas	169	169	107	63.3%	108	63.9%	0	0.0%
Jetstar	39	39	32	82.1%	32	82.1%	0	0.0%
All Airlines	370	356	224	62.9%	238	66.9%	8	2.2%
SYDNEY - CHRISTCHURCH								
Emirates	31	31	9	29.0%	9	29.0%	0	0.0%
Air NZ	43	42	22	52.4%	23	54.8%	1	2.3%
Qantas	61	61	30	49.2%	30	49.2%	0	0.0%
All Airlines	135	134	61	45.5%	62	46.3%	1	0.7%
SYDNEY - QUEENSTOWN								
Air NZ	17	15	8	53.3%	8	53.3%	2	11.8%
Qantas	54	54	48	88.9%	48	88.9%	0	0.0%

Route	Secto	ors	On-Time D	Departures	On-Time	e Arrivals	Cance	llations
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	31	31	27	87.1%	28	90.3%	0	0.0%
Virgin Australia	22	22	17	77.3%	19	86.4%	0	0.0%
All Airlines	124	122	100	82.0%	103	84.4%	2	1.6%
SYDNEY - WELLINGTON								
Air NZ	32	30	9	30.0%	15	50.0%	2	6.3%
Qantas	62	62	37	59.7%	45	72.6%	0	0.0%
All Airlines	94	92	46	50.0%	60	65.2%	2	2.1%
WELLINGTON - BRISBANE								
Air NZ	30	28	13	46.4%	20	71.4%	2	6.7%
Qantas	31	30	19	63.3%	21	70.0%	1	3.2%
All Airlines	61	58	32	55.2%	41	70.7%	3	4.9%
WELLINGTON - MELBOURNE								
Air NZ	24	22	17	77.3%	19	86.4%	2	8.3%
Qantas	32	32	23	71.9%	24	75.0%	0	0.0%
All Airlines	56	54	40	74.1%	43	79.6%	2	3.6%
WELLINGTON - SYDNEY								
Air NZ	31	30	8	26.7%	17	56.7%	1	3.2%
Qantas	62	62	56	90.3%	51	82.3%	0	0.0%
All Airlines	93	92	64	69.6%	68	73.9%	1	1.1%
Total	3,364	3,252	2,152	66.2%	2,340	72.0%	68	2.0%

