



Aviation on-time performance:
November and December 2024

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1. Introduction

The Ministry of Transport reports monthly on airlines' on-time performance.

A key part of the Ministry of Transport's stewardship role is to use data and evidence to build greater transparency of aviation system performance.

This report is the second to include on-time performance data for trans-Tasman routes. We will extend the scope to cover regional routes in early 2025.

The Ministry thanks the airlines for providing us with the data that made this report possible.

The Ministry will continue to evolve this report and welcomes users' feedback.

2. About on-time performance

Aviation is a dynamic and complex system. Various factors, many outside airlines' control, can affect whether a flight arrives or departs on time.

Safety and security are paramount and will always take priority over timeliness.

Some airlines have provided commentary on the top factors that affected their on-time performance each month. These are included with each airline's data.

Examples of factors that can affect on-time performance for flights include:

- adverse weather conditions affecting flight, such as high winds, fog, low visibility, snow, heavy rains, volcanic ash
- technical issues with the aircraft
- congested air space
- airport tarmac traffic
- late arrival of other aircraft, passengers or connecting crew
- staffing issues across the aviation ecosystem (including airlines, airports, air traffic control)
- security concerns or processing delays
- supplier challenges related to fuelling, catering, digital outages, and baggage systems affecting processing and loading of luggage
- delays in processing international passengers through border checks.

3. Coverage

Domestic

On-time performance is reported for jet services on New Zealand domestic routes between Auckland, Wellington, Christchurch, Dunedin and Queenstown.

This report covers the following domestic airlines:

- Air New Zealand
- Jetstar.

We have only included routes where there is more than one airline operating on that route. There were 12 routes that met this definition during the period reported.

Trans-Tasman

On-time performance is reported for services on routes between New Zealand and Australia.

This report includes data from the following airlines:

- Air New Zealand
- China Airlines
- China Eastern Airlines
- Emirates
- Jetstar
- LATAM Airlines
- Qantas
- Virgin Australia.

We have only included routes where there is more than one airline operating on that route. There were 28 routes that met this definition during the period reported.

4. Reports

Data was supplied by the airlines and collated by the Ministry.

All the airlines that provided data use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure OTP.

After collection of initial data, aggregate reports are subject to internal audit by participating airlines prior to publication.

5. Definitions

Term	Definition
On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carrier's schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.

Term	Definition
Cancellation	<p>A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.</p> <p>The cancellation window starts at midnight 7 days before the flight.</p> <ul style="list-style-type: none"> • For example, if the flight is scheduled to depart at 09:00 on Monday and is cancelled at or after 00:00 on the previous Tuesday, it will be counted as a cancellation. • If it is cancelled at or before 23:59 on the Monday prior, it will not be counted as a cancellation.
On time departure percentage	The percentage of on-time departures is measured against the number of departures operated on any particular sector.
On time arrival percentage	The percentage of on-time arrivals is measured against the number of arrivals operated on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services scheduled on any particular sector.

6. Caveats and limitations of the data

From time to time there could be subtle differences in the way departure time is measured. We are working to harmonise this for future reports.

The figures stated in this report refer only to routes within the scope of this report. They do not cover all flights or all routes in New Zealand, or all trans-Tasman routes.

Care should be taken interpreting on-time performance for airlines that fly 20 or fewer sectors per month. Due to the small number of flights any delay or cancellation will vary their overall on-time performance considerably.

7. Industry on-time performance, domestic routes, November and December 2024

For November 2024, on-time performance for all domestic routes covered by this report was 81.4 percent for on-time departures and 82.8 percent for on-time arrivals. The cancellation rate for the month was 0.7 percent.

The routes with the highest on-time performance for departures in November 2024 were Auckland - Dunedin and Queenstown - Wellington, with 87.7 percent of flights departing on time. Queenstown – Auckland had the highest arrivals on-time performance, with 87.8 percent of flights arriving on time.

Cancellations were highest on the Queenstown - Auckland route, with 2.9 percent of services cancelled.

Both airlines' on-time performance, November 2024

Sectors ¹		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,979	3,950	3,214	81.4%	3,271	82.8%	29%	0.7

Top 5 domestic routes for on-time performance, November 2024

On-Time Departures		On-Time Arrivals	
Route	%	Route	%
Auckland - Dunedin	87.7%	Queenstown - Auckland	87.8%
Queenstown - Wellington	87.7%	Queenstown - Wellington	86.4%
Wellington - Queenstown	86.7%	Wellington - Queenstown	85.5%
Queenstown - Auckland	85.4%	Auckland - Wellington	85.3%
Auckland - Wellington	83.4%	Auckland - Dunedin	85.2%

For December 2024, on-time performance for all domestic routes covered by this report was 72.9 percent for on-time departures and 74.5 percent for on-time arrivals. The cancellation rate for the month was 2.2 percent.

The routes with the highest on-time performance for departures in December 2024 were Wellington - Queenstown, with 82.0 percent of flights departing on time. Auckland - Dunedin had the highest arrivals on-time performance, with 83.3 percent of flights arriving on time.

Cancellations were highest on the Wellington - Auckland route, with 4.7 percent of services cancelled.

¹ A sector is a single flight from a departure point to a destination.

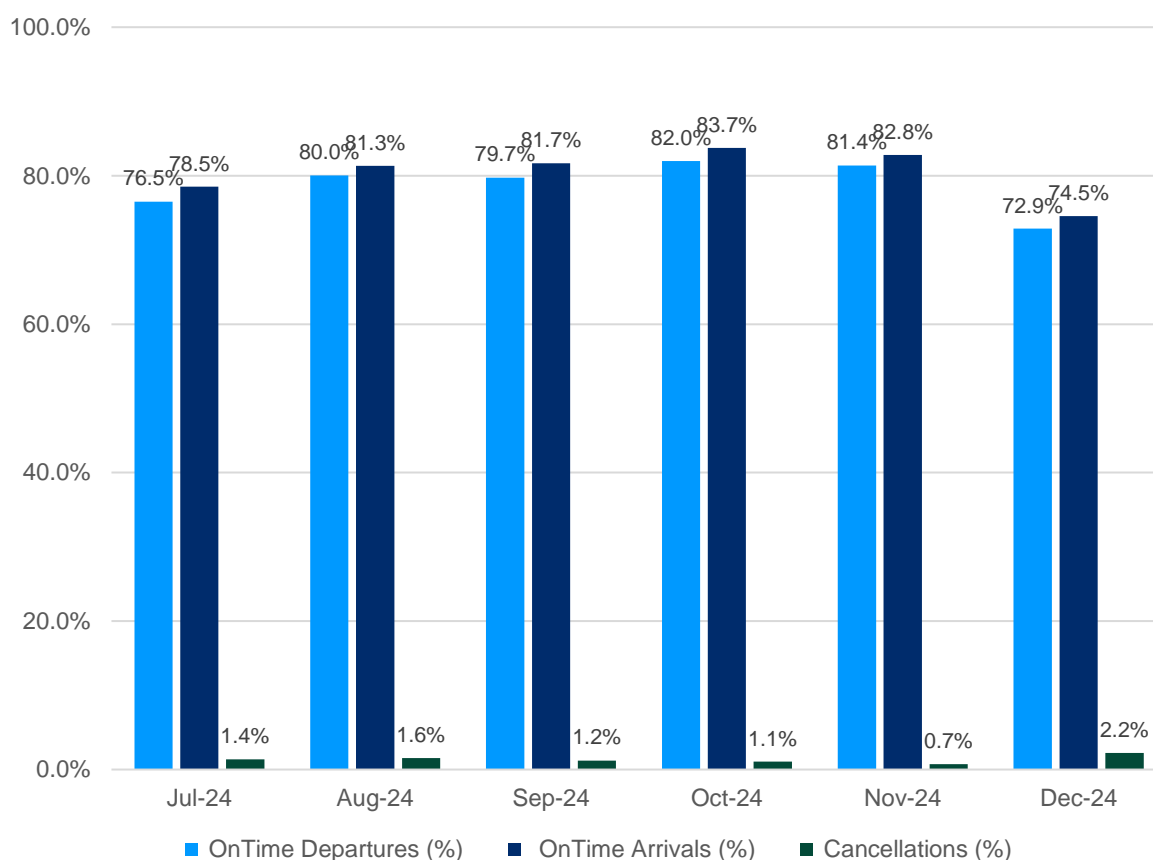
Both airlines' on-time performance, December 2024

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,909	3,821	2,784	72.9%	2,848	74.5%	87	2.2%

Top 5 domestic routes for on-time performance, December 2024

On-Time Departures		On-Time Arrivals	
Route	%	Route	%
Wellington - Queenstown	82.0%	Auckland - Dunedin	83.3%
Queenstown - Wellington	80.5%	Dunedin - Auckland	80.8%
Auckland - Dunedin	80.2%	Queenstown - Wellington	80.5%
Queenstown - Auckland	79.6%	Christchurch - Wellington	79.7%
Christchurch - Wellington	78.9%	Queenstown - Auckland	79.3%

Domestic on-time performance trends, both airlines, all reported routes



8. Airlines' performance, domestic routes, November and December 2024

November 2024

Air New Zealand recorded 81.4 percent for on-time departures, and Jetstar 81.2 percent.

For on-time arrivals, Air New Zealand recorded 83.1 percent and Jetstar recorded 82.1 percent.

Air New Zealand's cancellation rate was 0.7 percent and Jetstar's was 0.8 percent.

December 2023

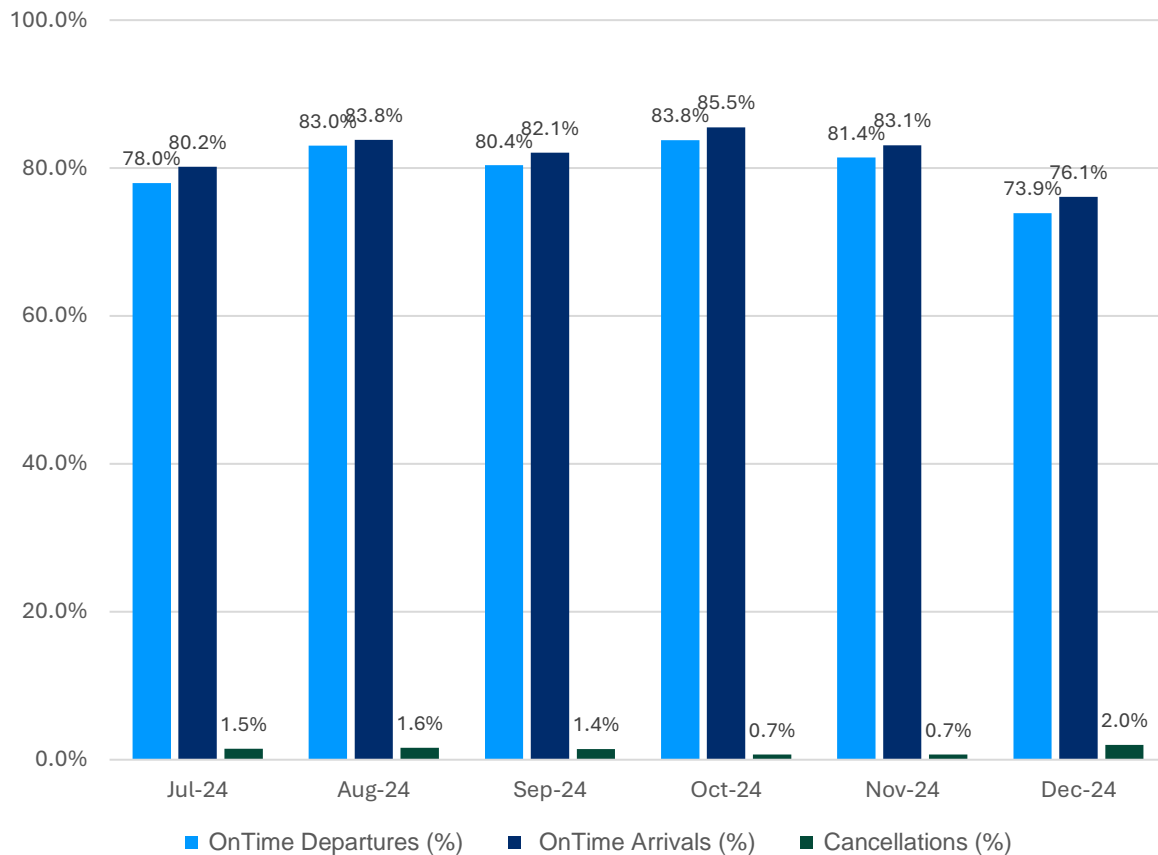
Air New Zealand recorded 73.9 percent for on-time departures, and Jetstar 70.0 percent.

For on-time arrivals, Air New Zealand recorded 76.1 percent and Jetstar recorded 70.2 percent.

Air New Zealand's cancellation rate was 2.0 percent and Jetstar's was 2.9 percent.

Air New Zealand

Air New Zealand, all reported domestic routes



Air New Zealand reported that they were pleased with the robust on-time performance for domestic jet routes in November and December, with the majority of flights departing and arriving as scheduled, especially considering the peak travel period at the end of the year.

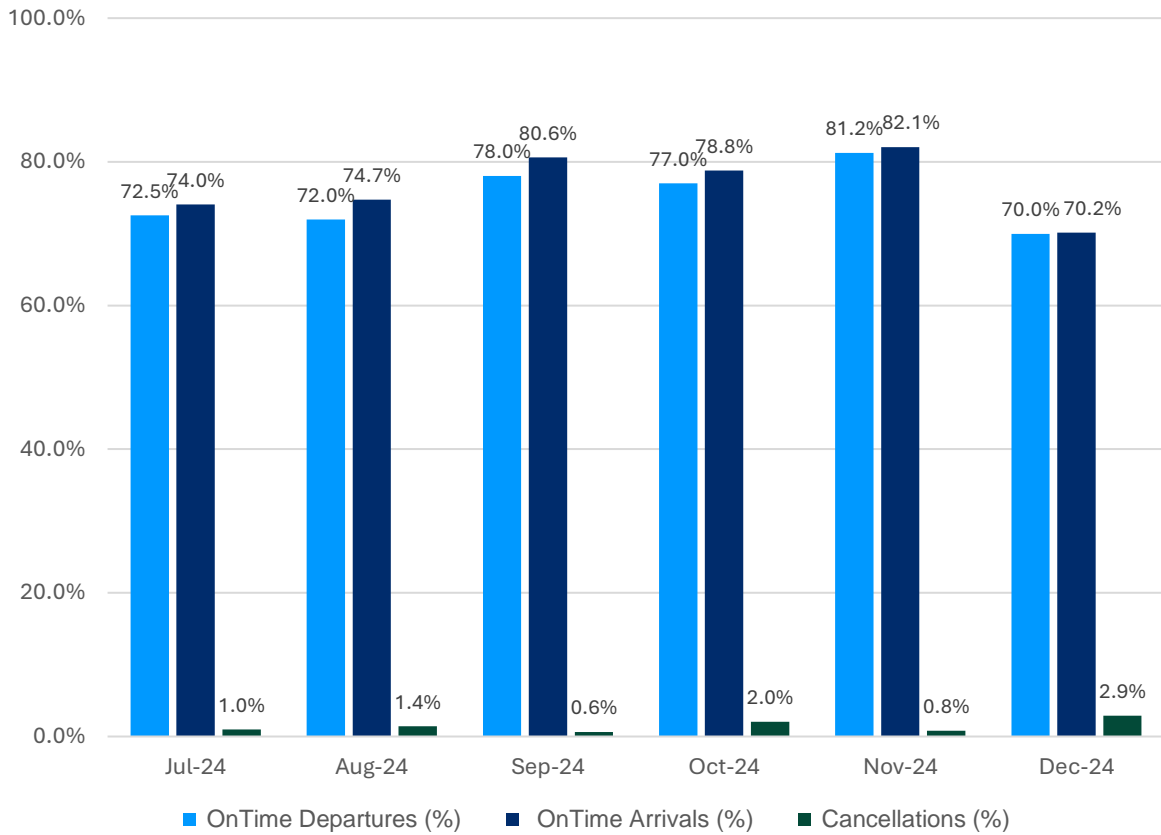
Cancellations were mostly due to adverse weather and engineering-related issues, both impacting safe on-time operations:

The main factors contributing to delays across the domestic jet network during November and December were:

- Late arrival of inbound aircraft and waiting for connecting passengers
- Passengers requiring special handling assistance
- Ground operations disruptions, including adverse weather conditions
- Additional or extended security and safety checks prior to aircraft departure.

Jetstar

Jetstar, all reported domestic routes



Jetstar reported that seasonal weather and tarmac congestion were key drivers of delays and late arrival of inbound aircraft in November. Gate limitations were also a factor, specifically in Wellington, resulting in delayed boarding procedures.

For December, Jetstar reported that weather had an impact on performance in the month with strong winds and rain impacting boarding procedures which resulted in the late arrival of inbound aircraft, with some diversions required. Delays due to congestion at security screening checkpoints in Auckland had an impact on early morning flights.

9. Industry on-time performance, trans-Tasman routes, November and December 2024

More detail on the number of flights and the routes flown by each airline can be found in sections 11-14.

November 2024

For November 2024, on-time performance over all trans-Tasman routes covered by this report was 66.4 percent for on-time departures and 71.0 percent for on-time arrivals. The cancellation rate for the month was 1.4 percent.

Gold Coast - Christchurch was the route with the highest on-time performance for departures in November 2024, with 95.5 percent. The route with the highest on-time performance for arrivals was Christchurch - Gold Coast with 95.5 percent.

Cancellations were highest on the Queenstown – Brisbane route in November 2024, with 4.7 percent of services cancelled.

All airlines' on-time performance, November 2024

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,331	3,265	2,168	66.4	2,318	71.0	48	1.4

Top 5 trans-Tasman routes for on-time performance, November 2024

On-Time Departures		On-Time Arrivals	
Route	%	Route	%
Gold Coast - Christchurch	95.5	Christchurch - Gold Coast	95.5
Gold Coast - Auckland	89.2	Gold Coast - Christchurch	90.9
Wellington - Melbourne	87.5	Auckland - Gold Coast	87.7
Christchurch - Sydney	82.6	Wellington - Melbourne	87.5
Melbourne - Queenstown	81.4	Gold Coast - Auckland	86.2

December 2024

For December 2024, on-time performance over all trans-Tasman routes covered by this report was 61.7 percent for on-time departures and 68.5 percent for on-time arrivals. The cancellation rate for the month was 2.4 percent.

Melbourne – Queenstown was the route with the highest on-time performance for departures in December 2024, with 86.1 percent. The route with the highest on-time performance for arrivals was Melbourne - Queenstown with 90.1 percent.

Cancellations were highest on the Melbourne - Wellington route in December 2024, with 6.7 percent of services cancelled.

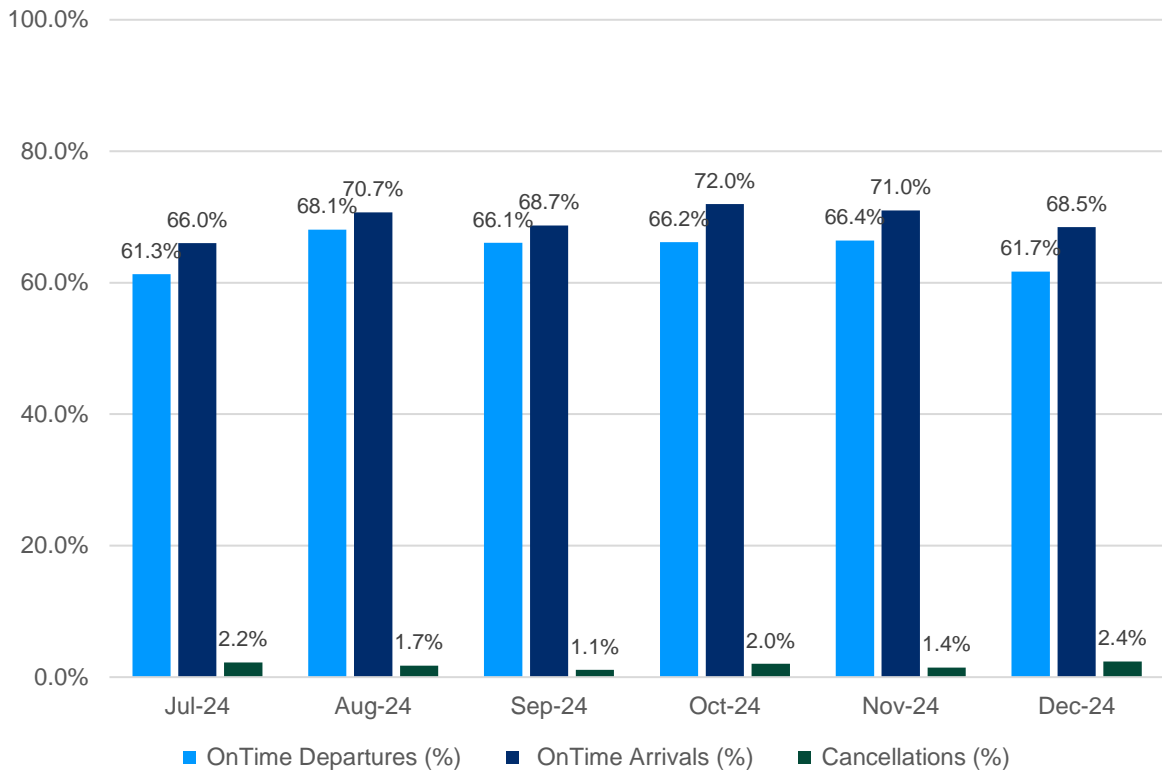
All airlines' on-time performance, December 2024

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,921	3,826	2,360	61.7%	2,619	68.5%	93	2.4%

Top 5 trans-Tasman routes for on-time performance, December 2024

On-Time Departures		On-Time Arrivals	
Route	%	Route	%
Melbourne - Queenstown	86.1%	Melbourne - Queenstown	90.1%
Queenstown - Melbourne	85.1%	Gold Coast - Christchurch	87.5%
Christchurch - Sydney	84.6%	Christchurch - Brisbane	84.3%
Gold Coast - Christchurch	81.3%	Gold Coast - Auckland	84.2%
Christchurch - Brisbane	79.5%	Queenstown - Melbourne	84.2%

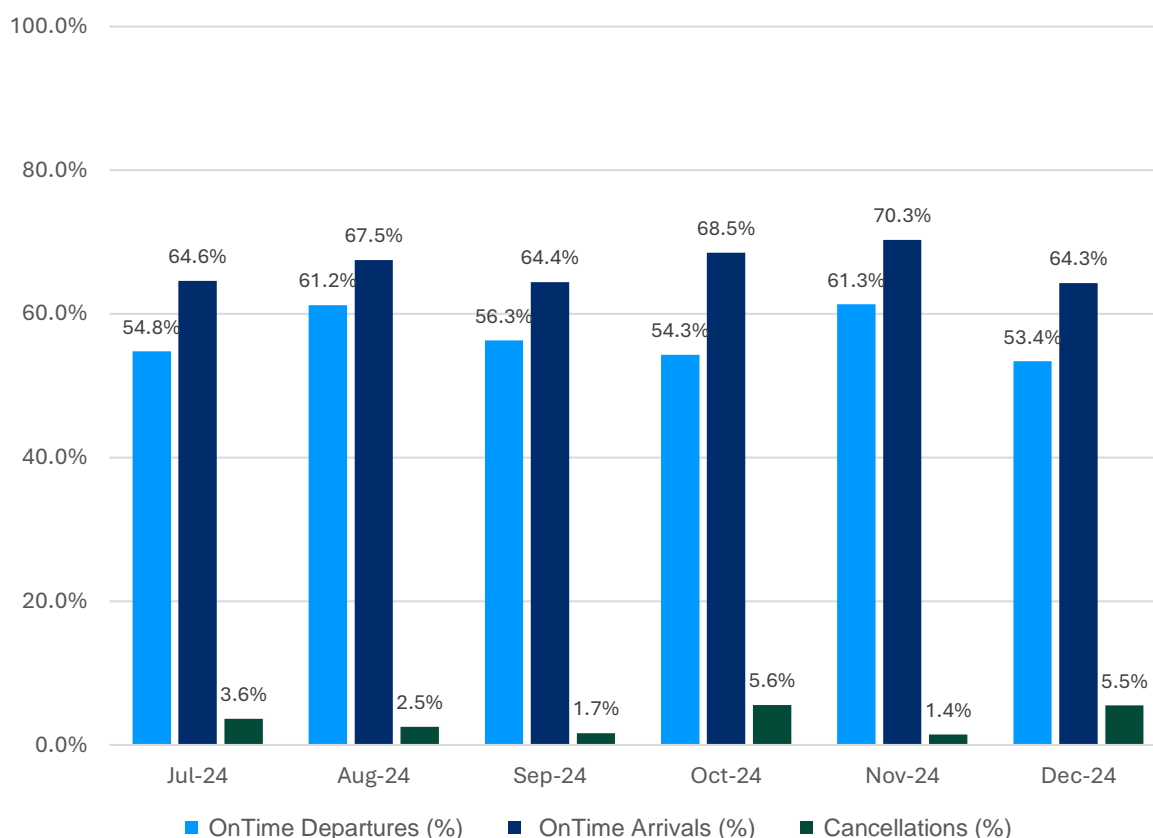
Trans-Tasman on-time performance trends, all airlines, all reported routes



10. Airlines' performance, trans-Tasman routes, November and December 2024

Air New Zealand

Air New Zealand, all reported trans-Tasman routes



Air New Zealand reported that the main reasons for delays on trans-Tasman routes were:

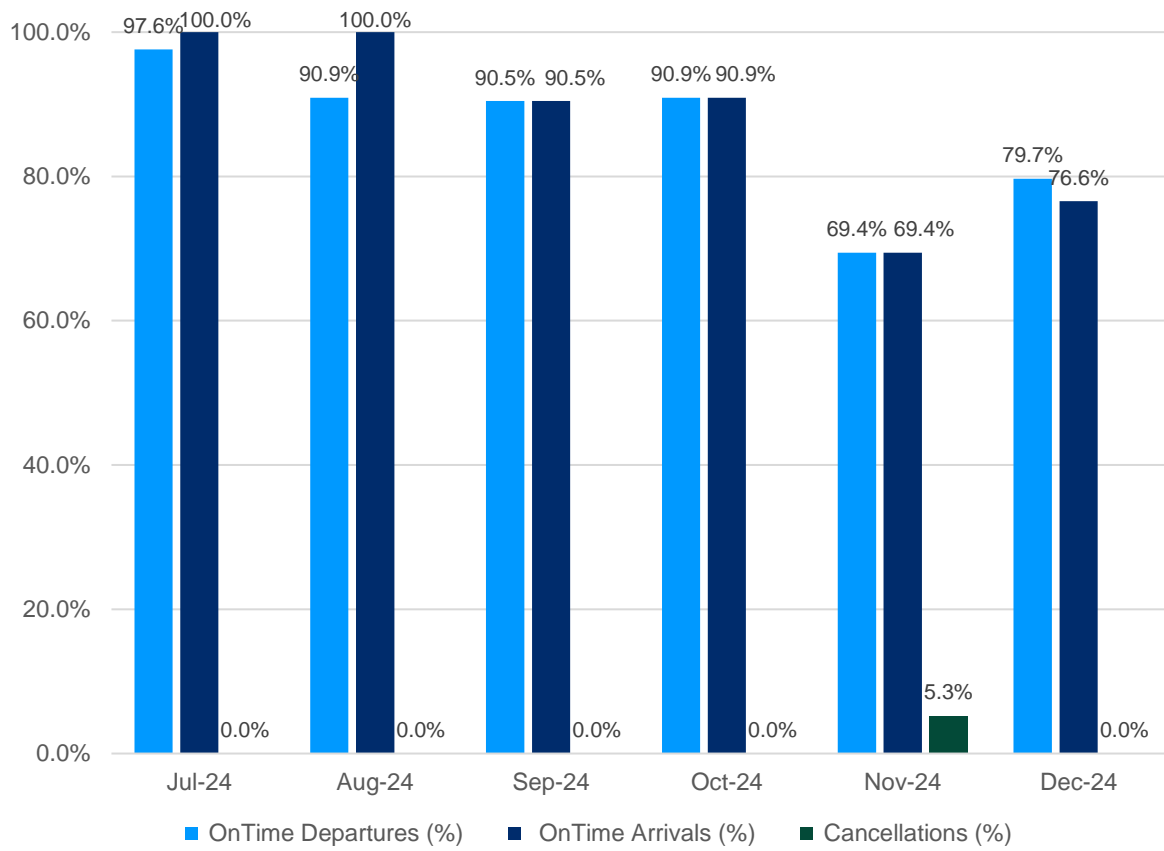
- Late arrival of inbound aircraft due to delays in the originating port
- Boarding delays and handling of passengers that require special assistance
- Airport infrastructure related delays, such as airport ramp congestion and airport equipment
- Air traffic control related delays due to high traffic volume, airspace restrictions, adverse weather or other limitations
- Delayed departure due to fast crossing time (often resulting from strong tail winds) to prevent arrival at the destination airport outside the allocated time slot
- Extended or additional security and safety checks prior to aircraft departure.

Air New Zealand reported that cancellations were mostly caused by engineering and adverse weather:

- Engineering issues were primarily due to lack of available spare aircraft resulting from the ongoing engine availability challenges with Pratt & Whitney and Rolls Royce and other technical adjustments to ensure ongoing safety of their aircraft.
- Adverse weather conditions included storms or lightning at some airports, including:
 - On 17 November storms in Sydney resulted in the late running of flights to Auckland and Wellington, which eventually had to be diverted to Christchurch due to curfews at the destination airports from late arrivals. This impacted flights the following day as aircraft were not positioned at their scheduled ports
 - Several aircraft experienced lightning strikes, resulting in further cancellations due to the need for engineering safety checks and repairs where needed to ensure safe operation of our aircraft.

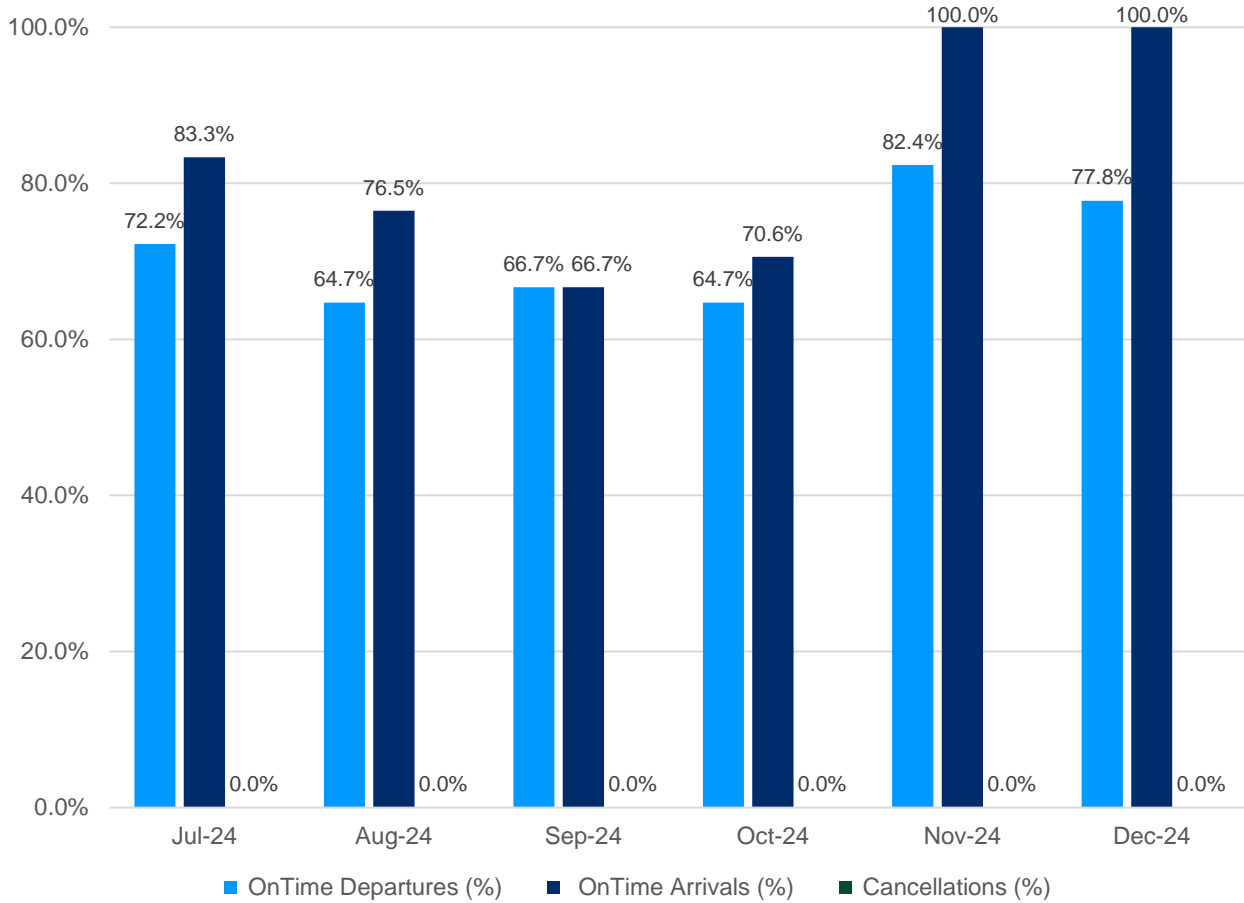
China Airlines

China Airlines, all reported trans-Tasman routes



China Eastern Airlines

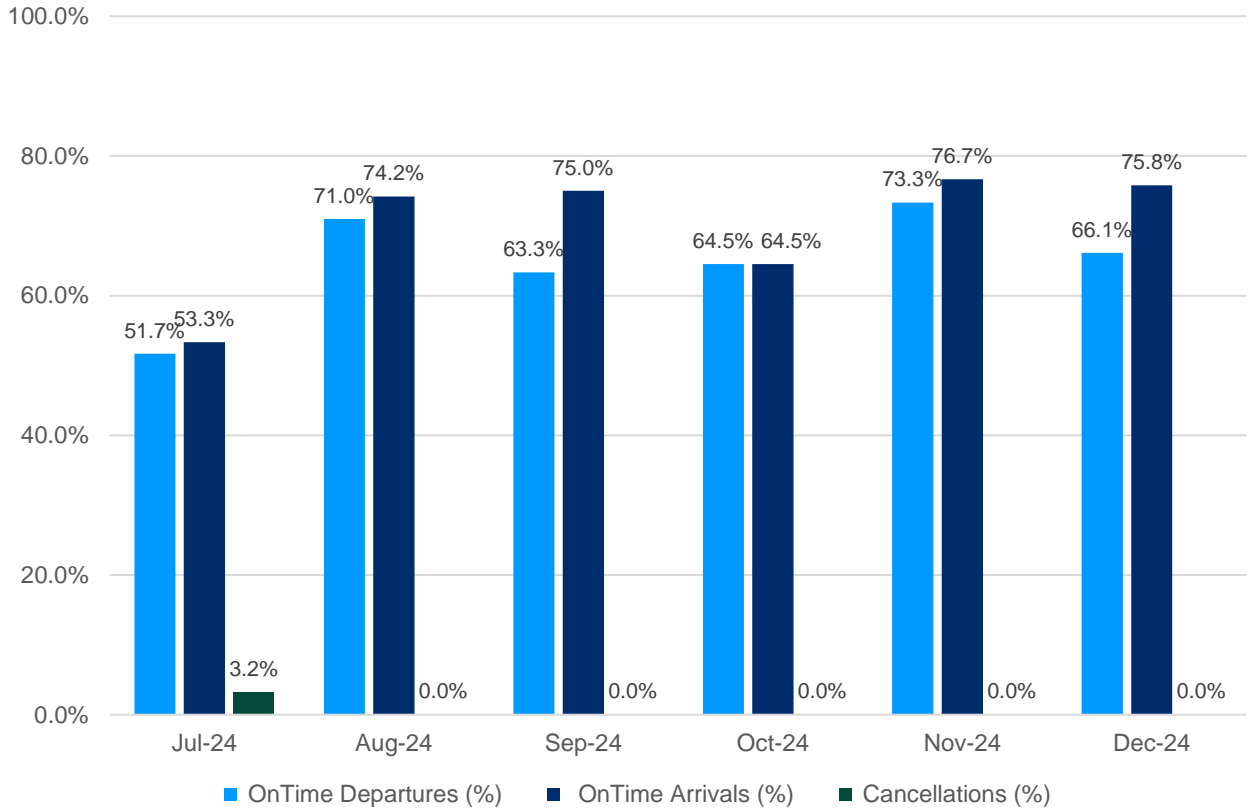
China Eastern Airlines, all reported trans-Tasman routes



Note: China Eastern Airlines has fewer than 20 scheduled sectors per month (see tables in sections 13 and 14). Due to the small number of flights any delay or cancellation will vary their overall on-time performance considerably.

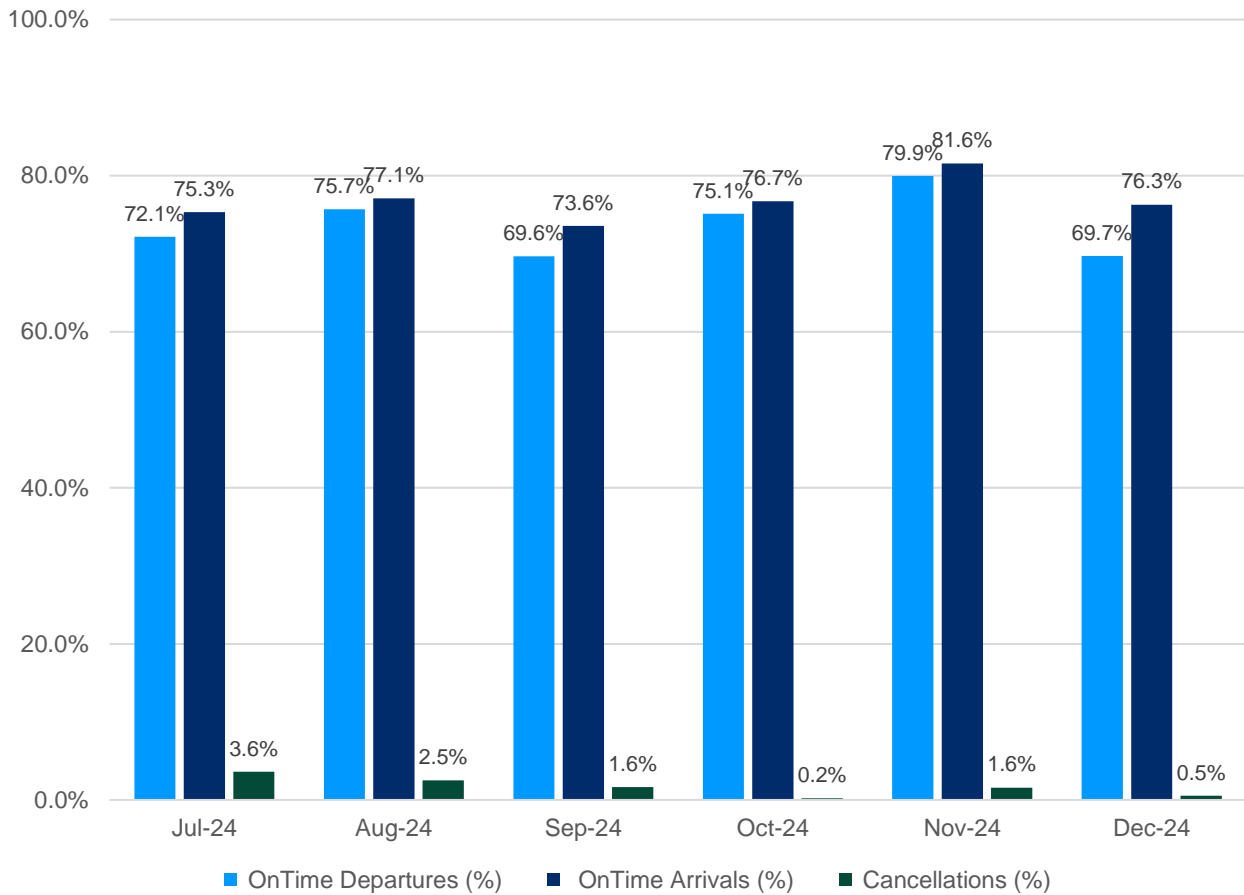
Emirates

Emirates, all reported trans-Tasman routes



Jetstar

Jetstar, all reported trans-Tasman routes

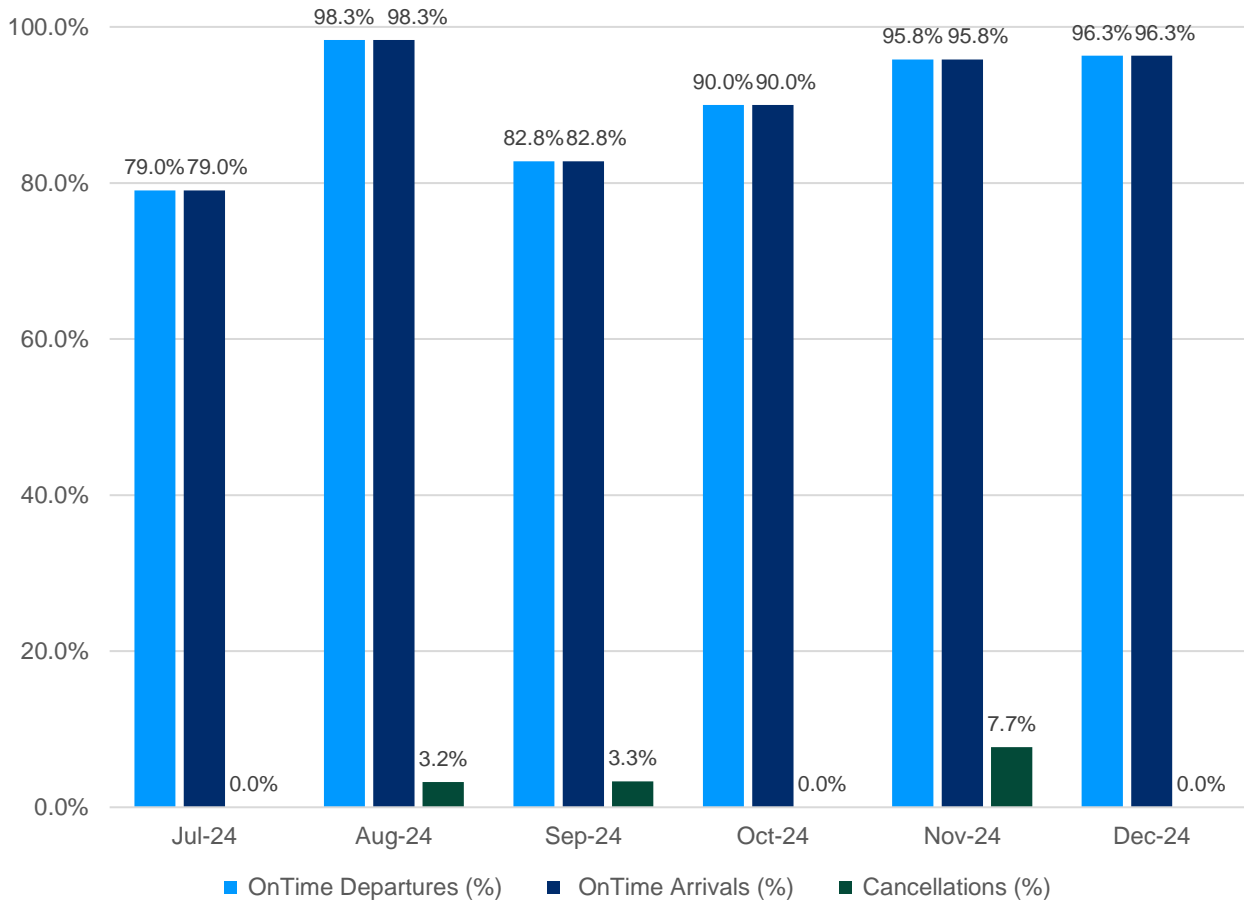


Jetstar reported that the following factors affected on-time performance in November and December:

- Seasonal weather and tarmac congestion (bay availability and security screening) along with consequential delays to off-schedule operations affected on performance
- Issues with airport infrastructure (baggage belt and IT Infrastructure) impacted operations
- In addition to seasonal weather-related delays, tarmac congestion, mainly at Sydney, Queenstown and Auckland, affected operations
- On 11 December, an internet outage at Auckland impacted operations with customers unable to be checked-in, resulting in significant delays. The outage impacted all airlines at the terminal.

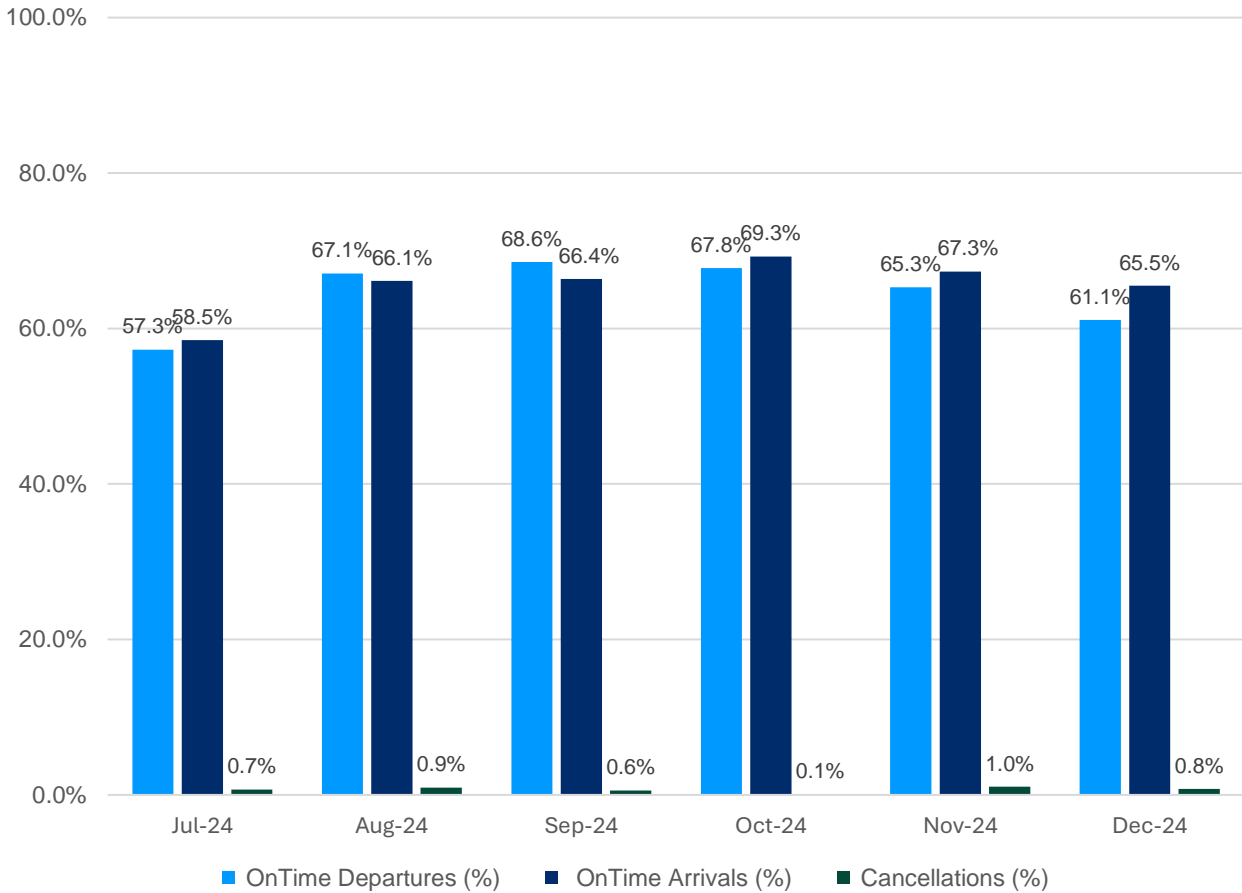
LATAM Airlines

LATAM Airlines, all reported trans-Tasman routes



Qantas

Qantas, all reported trans-Tasman routes

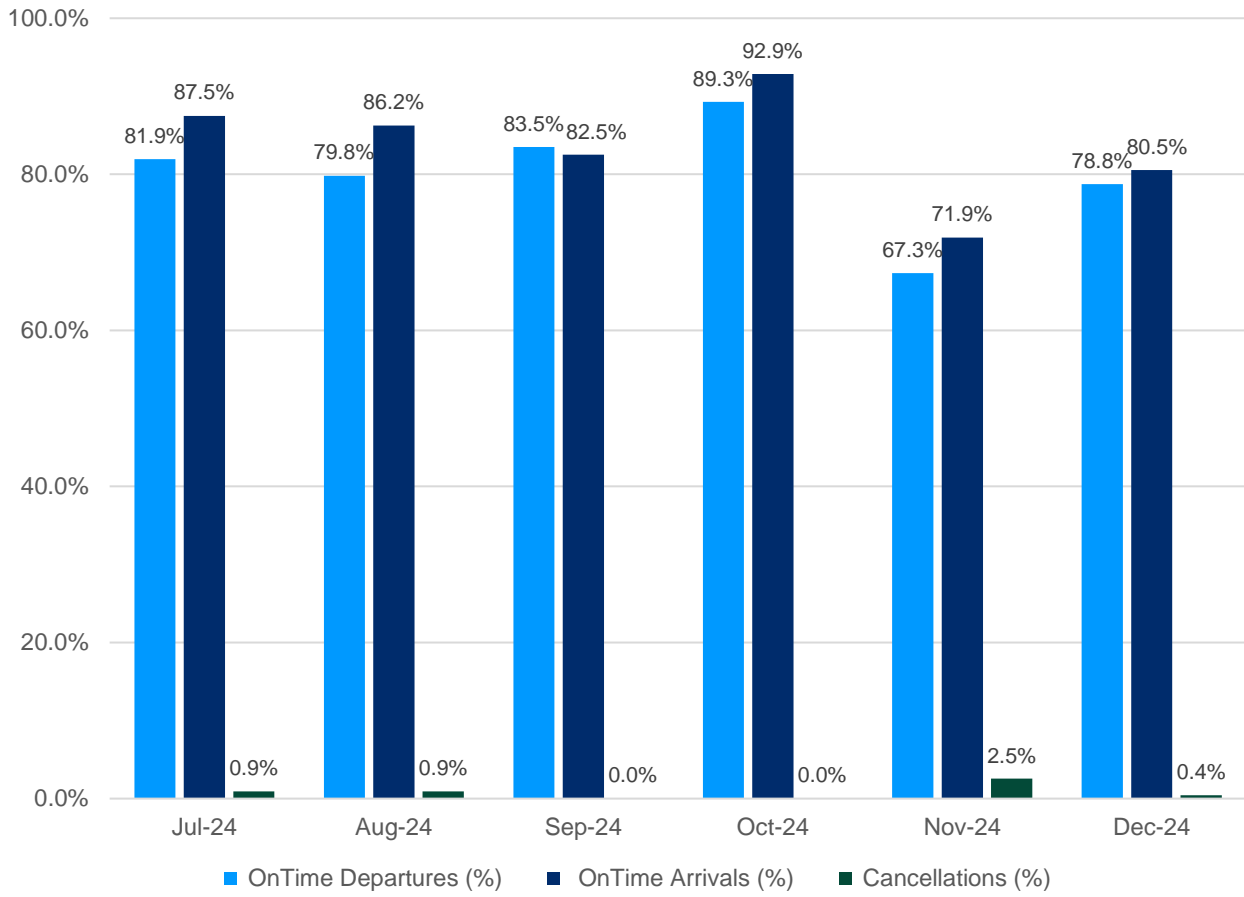


Qantas reported that the following factors affected their on-time performance in November and December:

- Seasonal weather-related delays (storms)
- Air traffic flow management delays and air traffic control gate holding as a result of industry congestion, exacerbated by weather conditions
- Late arriving inbound aircraft as a result of weather-related delays
- Consequential boarding and ramp delays as a result of off-schedule operations
- Seasonal boarding delays driven by Australia & New Zealand school holiday period (December only).

Virgin Australia

Virgin Australia, all reported trans-Tasman routes



11. Individual domestic routes, November 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Auckland - Christchurch	676	672	544	81.0%	544	81.0%	4	0.6%
Air NZ	483	480	396	82.5%	392	81.7%	3	0.6%
Jetstar	193	192	148	77.1%	152	79.2%	1	0.5%
Auckland - Dunedin	123	122	107	87.7%	104	85.2%	1	0.8%
Air NZ	93	92	78	84.8%	76	82.6%	1	1.1%
Jetstar	30	30	29	96.7%	28	93.3%	0	0.0%
Auckland - Queenstown	339	338	279	82.5%	286	84.6%	1	0.3%
Air NZ	249	249	203	81.5%	212	85.1%	0	0.0%
Jetstar	90	89	76	85.4%	74	83.1%	1	1.1%
Auckland - Wellington	633	631	526	83.4%	538	85.3%	2	0.3%
Air NZ	471	469	387	82.5%	398	84.9%	2	0.4%
Jetstar	162	162	139	85.8%	140	86.4%	0	0.0%
Christchurch - Auckland	671	668	495	74.1%	519	77.7%	3	0.4%
Air NZ	478	477	345	72.3%	371	77.8%	1	0.2%
Jetstar	193	191	150	78.5%	148	77.5%	2	1.0%
Christchurch - Wellington	138	137	113	82.5%	113	82.5%	1	0.7%
Air NZ	78	78	67	85.9%	67	85.9%	0	0.0%
Jetstar	60	59	46	78.0%	46	78.0%	1	1.7%

INDIVIDUAL DOMESTIC ROUTES, NOVEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Dunedin - Auckland	123	122	98	80.3%	103	84.4%	1	0.8%
Air NZ	93	92	70	76.1%	76	82.6%	1	1.1%
Jetstar	30	30	28	93.3%	27	90.0%	0	0.0%
Queenstown - Auckland	339	329	281	85.4%	289	87.8%	10	2.9%
Air NZ	249	242	215	88.8%	219	90.5%	7	2.8%
Jetstar	90	87	66	75.9%	70	80.5%	3	3.3%
Queenstown - Wellington	83	81	71	87.7%	70	86.4%	2	2.4%
Air NZ	70	68	61	89.7%	60	88.2%	2	2.9%
Jetstar	13	13	10	76.9%	10	76.9%	0	0.0%
Wellington - Auckland	638	635	522	82.2%	525	82.7%	3	0.5%
Air NZ	476	473	389	82.2%	387	81.8%	3	0.6%
Jetstar	162	162	133	82.1%	138	85.2%	0	0.0%
Wellington - Christchurch	133	132	106	80.3%	109	82.6%	1	0.8%
Air NZ	73	73	60	82.2%	62	84.9%	0	0.0%
Jetstar	60	59	46	78.0%	47	79.7%	1	1.7%
Wellington - Queenstown	83	83	72	86.7%	71	85.5%	0	0.0%
Air NZ	70	70	60	85.7%	59	84.3%	0	0.0%
Jetstar	13	13	12	92.3%	12	92.3%	0	0.0%
Total	3,979	3,950	3,214	81.4%	3,271	82.8%	29	0.7%

12. Individual domestic routes, December 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Auckland - Christchurch	678	669	444	66.4%	460	68.8%	9	1.3%
Air NZ	487	481	323	67.2%	333	69.2%	6	1.2%
Jetstar	191	188	121	64.4%	127	67.6%	3	1.6%
Auckland - Dunedin	127	126	101	80.2%	105	83.3%	1	0.8%
Air NZ	96	95	78	82.1%	82	86.3%	1	1.0%
Jetstar	31	31	23	74.2%	23	74.2%	0	0.0%
Auckland - Queenstown	380	377	290	76.9%	295	78.2%	3	0.8%
Air NZ	287	285	220	77.2%	228	80.0%	2	0.7%
Jetstar	93	92	70	76.1%	67	72.8%	1	1.1%
Auckland - Wellington	548	527	398	75.5%	415	78.7%	20	3.6%
Air NZ	416	404	302	74.8%	319	79.0%	11	2.6%
Jetstar	132	123	96	78.0%	96	78.0%	9	6.8%
Christchurch - Auckland	673	662	440	66.5%	456	68.9%	11	1.6%
Air NZ	482	474	312	65.8%	329	69.4%	8	1.7%
Jetstar	191	188	128	68.1%	127	67.6%	3	1.6%
Christchurch - Wellington	134	133	105	78.9%	106	79.7%	1	0.7%
Air NZ	73	73	62	84.9%	61	83.6%	0	0.0%
Jetstar	61	60	43	71.7%	45	75.0%	1	1.6%

INDIVIDUAL DOMESTIC ROUTES, DECEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Dunedin - Auckland	127	125	94	75.2%	101	80.8%	2	1.6%
Air NZ	96	94	72	76.6%	78	83.0%	2	2.1%
Jetstar	31	31	22	71.0%	23	74.2%	0	0.0%
Queenstown - Auckland	381	372	296	79.6%	295	79.3%	9	2.4%
Air NZ	288	281	234	83.3%	233	82.9%	7	2.4%
Jetstar	93	91	62	68.1%	62	68.1%	2	2.2%
Queenstown - Wellington	90	87	70	80.5%	70	80.5%	3	3.3%
Air NZ	77	75	61	81.3%	61	81.3%	2	2.6%
Jetstar	13	12	9	75.0%	9	75.0%	1	7.7%
Wellington - Auckland	552	526	383	72.8%	379	72.1%	26	4.7%
Air NZ	420	403	300	74.4%	299	74.2%	17	4.0%
Jetstar	132	123	83	67.5%	80	65.0%	9	6.8%
Wellington - Christchurch	129	128	90	70.3%	96	75.0%	1	0.8%
Air NZ	68	68	49	72.1%	54	79.4%	0	0.0%
Jetstar	61	60	41	68.3%	42	70.0%	1	1.6%
Wellington - Queenstown	90	89	73	82.0%	70	78.7%	1	1.1%
Air NZ	77	76	63	82.9%	61	80.3%	1	1.3%
Jetstar	13	13	10	76.9%	9	69.2%	0	0.0%
Total	3,909	3,821	2,784	72.9%	2,848	74.5%	87	2.2%

13. Individual trans-Tasman routes, November 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Auckland - Brisbane	205	201	126	62.7%	146	72.6%	2	1.0%
China Airlines	19	18	11	61.1%	11	61.1%	1	5.3%
Air NZ	85	82	55	67.1%	67	81.7%	1	1.2%
Qantas	62	62	33	53.2%	35	56.5%	0	0.0%
Jetstar	39	39	27	69.2%	33	84.6%	0	0.0%
Auckland - Gold Coast	65	65	48	73.8%	57	87.7%	0	0.0%
Air NZ	35	35	24	68.6%	32	91.4%	0	0.0%
Jetstar	30	30	24	80.0%	25	83.3%	0	0.0%
Auckland - Melbourne	271	267	181	67.8%	187	70.0%	2	0.7%
Air NZ	121	118	70	59.3%	76	64.4%	1	0.8%
Qantas	120	119	87	73.1%	89	74.8%	1	0.8%
Jetstar	30	30	24	80.0%	22	73.3%	0	0.0%
Auckland - Sydney	373	360	229	63.6%	237	65.8%	8	2.1%
China Eastern Airlines	9	9	8	88.9%	9	100.0%	0	0.0%
LATAM	26	24	24	100.0%	24	100.0%	2	7.7%
Air NZ	142	135	74	54.8%	81	60.0%	2	1.4%
Qantas	166	162	97	59.9%	99	61.1%	4	2.4%
Jetstar	30	30	26	86.7%	24	80.0%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, NOVEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Brisbane - Auckland	203	198	129	65.2%	131	66.2%	3	1.5%
China Airlines	19	18	14	77.8%	14	77.8%	1	5.3%
Air NZ	85	82	44	53.7%	50	61.0%	1	1.2%
Qantas	60	59	38	64.4%	35	59.3%	1	1.7%
Jetstar	39	39	33	84.6%	32	82.1%	0	0.0%
Brisbane - Christchurch	76	74	42	56.8%	39	52.7%	2	2.6%
Air NZ	25	23	12	52.2%	13	56.5%	2	8.0%
Qantas	51	51	30	58.8%	26	51.0%	0	0.0%
Brisbane - Queenstown	44	43	28	65.1%	29	67.4%	1	2.3%
Qantas	13	13	10	76.9%	7	53.8%	0	0.0%
Virgin Australia	31	30	18	60.0%	22	73.3%	1	3.2%
Brisbane - Wellington	56	56	34	60.7%	43	76.8%	0	0.0%
Air NZ	26	26	17	65.4%	22	84.6%	0	0.0%
Qantas	30	30	17	56.7%	21	70.0%	0	0.0%
Christchurch - Brisbane	77	75	56	74.7%	57	76.0%	2	2.6%
Air NZ	25	24	18	75.0%	20	83.3%	1	4.0%
Qantas	52	51	38	74.5%	37	72.5%	1	1.9%
Christchurch - Gold Coast	22	22	17	77.3%	21	95.5%	0	0.0%
Air NZ	9	9	4	44.4%	8	88.9%	0	0.0%
Jetstar	13	13	13	100.0%	13	100.0%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, NOVEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Christchurch - Melbourne	101	100	80	80.0%	80	80.0%	1	1.0%
Air NZ	39	39	28	71.8%	31	79.5%	0	0.0%
Qantas	45	45	40	88.9%	38	84.4%	0	0.0%
Jetstar	17	16	12	75.0%	11	68.8%	1	5.9%
Christchurch - Sydney	121	121	100	82.6%	100	82.6%	0	0.0%
Emirates	30	30	29	96.7%	27	90.0%	0	0.0%
Air NZ	31	31	28	90.3%	24	77.4%	0	0.0%
Qantas	60	60	43	71.7%	49	81.7%	0	0.0%
Gold Coast - Auckland	65	65	58	89.2%	56	86.2%	0	0.0%
Air NZ	35	35	32	91.4%	31	88.6%	0	0.0%
Jetstar	30	30	26	86.7%	25	83.3%	0	0.0%
Gold Coast - Christchurch	22	22	21	95.5%	20	90.9%	0	0.0%
Air NZ	9	9	8	88.9%	7	77.8%	0	0.0%
Jetstar	13	13	13	100.0%	13	100.0%	0	0.0%
Melbourne - Auckland	272	268	164	61.2%	187	69.8%	2	0.7%
Air NZ	122	119	71	59.7%	84	70.6%	1	0.8%
Qantas	120	119	70	58.8%	77	64.7%	1	0.8%
Jetstar	30	30	23	76.7%	26	86.7%	0	0.0%
Melbourne - Christchurch	102	101	57	56.4%	71	70.3%	1	1.0%
Air NZ	39	39	22	56.4%	29	74.4%	0	0.0%
Qantas	46	46	25	54.3%	29	63.0%	0	0.0%
Jetstar	17	16	10	62.5%	13	81.3%	1	5.9%

INDIVIDUAL TRANS-TASMAN ROUTES, NOVEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Melbourne - Queenstown	59	59	48	81.4%	48	81.4%	0	0.0%
Air NZ	14	14	12	85.7%	13	92.9%	0	0.0%
Qantas	15	15	13	86.7%	11	73.3%	0	0.0%
Jetstar	13	13	10	76.9%	10	76.9%	0	0.0%
Virgin Australia	17	17	13	76.5%	14	82.4%	0	0.0%
Melbourne - Wellington	66	64	38	59.4%	45	70.3%	2	3.0%
Air NZ	25	23	10	43.5%	15	65.2%	2	8.0%
Qantas	41	41	28	68.3%	30	73.2%	0	0.0%
Queenstown - Brisbane	43	41	26	63.4%	28	68.3%	2	4.7%
Qantas	12	12	5	41.7%	8	66.7%	0	0.0%
Virgin Australia	31	29	21	72.4%	20	69.0%	2	6.5%
Queenstown - Melbourne	61	59	42	71.2%	45	76.3%	2	3.3%
Air NZ	13	13	9	69.2%	12	92.3%	0	0.0%
Qantas	17	17	13	76.5%	12	70.6%	0	0.0%
Jetstar	14	12	7	58.3%	8	66.7%	2	14.3%
Virgin Australia	17	17	13	76.5%	13	76.5%	0	0.0%
Queenstown - Sydney	120	117	84	71.8%	87	74.4%	3	2.5%
Air NZ	16	16	14	87.5%	14	87.5%	0	0.0%
Qantas	56	55	39	70.9%	38	69.1%	1	1.8%
Jetstar	17	16	14	87.5%	14	87.5%	1	5.9%
Virgin Australia	31	30	17	56.7%	21	70.0%	1	3.2%

INDIVIDUAL TRANS-TASMAN ROUTES, NOVEMBER 2024

Route Airline	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Sydney - Auckland	373	361	214	59.3%	227	62.9%	7	1.9%
China Eastern Airlines	8	8	6	75.0%	8	100.0%	0	0.0%
LATAM	26	24	22	91.7%	22	91.7%	2	7.7%
Air NZ	142	135	62	45.9%	70	51.9%	2	1.4%
Qantas	167	164	98	59.8%	102	62.2%	3	1.8%
Jetstar	30	30	26	86.7%	25	83.3%	0	0.0%
Sydney - Christchurch	122	121	66	54.5%	75	62.0%	1	0.8%
Emirates	30	30	15	50.0%	19	63.3%	0	0.0%
Air NZ	30	30	22	73.3%	25	83.3%	0	0.0%
Qantas	62	61	29	47.5%	31	50.8%	1	1.6%
Sydney - Queenstown	119	117	79	67.5%	85	72.6%	2	1.7%
Air NZ	17	17	14	82.4%	16	94.1%	0	0.0%
Qantas	54	53	33	62.3%	38	71.7%	1	1.9%
Jetstar	18	17	11	64.7%	11	64.7%	1	5.6%
Virgin Australia	30	30	21	70.0%	20	66.7%	0	0.0%
Sydney - Wellington	85	84	48	57.1%	54	64.3%	1	1.2%
Air NZ	25	24	10	41.7%	16	66.7%	1	4.0%
Qantas	60	60	38	63.3%	38	63.3%	0	0.0%
Wellington - Brisbane	56	56	39	69.6%	45	80.4%	0	0.0%
Air NZ	26	26	15	57.7%	21	80.8%	0	0.0%
Qantas	30	30	24	80.0%	24	80.0%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, NOVEMBER 2024

Route Airline	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Wellington - Melbourne	67	64	56	87.5%	56	87.5%	3	4.5%
Air NZ	25	23	21	91.3%	19	82.6%	2	8.0%
Qantas	42	41	35	85.4%	37	90.2%	1	2.4%
Wellington - Sydney	85	84	58	69.0%	62	73.8%	1	1.2%
Air NZ	25	24	10	41.7%	13	54.2%	1	4.0%
Qantas	60	60	48	80.0%	49	81.7%	0	0.0%
Total	3,331	3,265	2,168	66.4%	2,318	71.0%	48	1.4%

14. Individual trans-Tasman routes, December 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Auckland - Brisbane	217	215	109	50.7%	137	63.7%	2	0.9%
China Airlines	22	22	18	81.8%	16	72.7%	0	0.0%
Air NZ	92	92	45	48.9%	67	72.8%	0	0.0%
Qantas	62	61	28	45.9%	32	52.5%	1	1.6%
Jetstar	41	40	18	45.0%	22	55.0%	1	2.4%
Auckland - Gold Coast	97	95	59	62.1%	70	73.7%	2	2.1%
Air NZ	44	43	30	69.8%	35	81.4%	1	2.3%
Jetstar	53	52	29	55.8%	35	67.3%	1	1.9%
Auckland - Melbourne	326	316	190	60.1%	215	68.0%	10	3.1%
China Airlines	20	20	18	90.0%	15	75.0%	0	0.0%
Air NZ	138	130	69	53.1%	84	64.6%	8	5.8%
Qantas	124	122	79	64.8%	91	74.6%	2	1.6%
Jetstar	44	44	24	54.5%	25	56.8%	0	0.0%
Auckland - Sydney	405	397	231	58.2%	254	64.0%	7	1.7%
China Eastern Airlines	9	9	6	66.7%	9	100.0%	0	0.0%
LATAM	27	27	27	100.0%	27	100.0%	0	0.0%
Air NZ	152	145	70	48.3%	82	56.6%	6	3.9%
Qantas	177	176	101	57.4%	107	60.8%	1	0.6%
Jetstar	40	40	27	67.5%	29	72.5%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, DECEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Brisbane - Auckland	219	218	100	45.9%	120	55.0%	1	0.5%
China Airlines	22	22	15	68.2%	18	81.8%	0	0.0%
Air NZ	93	93	28	30.1%	37	39.8%	0	0.0%
Qantas	62	61	33	54.1%	34	55.7%	1	1.6%
Jetstar	42	42	24	57.1%	31	73.8%	0	0.0%
Brisbane - Christchurch	85	80	46	57.5%	48	60.0%	5	5.9%
Air NZ	31	27	9	33.3%	12	44.4%	4	12.9%
Qantas	54	53	37	69.8%	36	67.9%	1	1.9%
Brisbane - Queenstown	63	63	39	61.9%	40	63.5%	0	0.0%
Qantas	23	23	13	56.5%	14	60.9%	0	0.0%
Virgin Australia	40	40	26	65.0%	26	65.0%	0	0.0%
Brisbane - Wellington	62	62	26	41.9%	40	64.5%	0	0.0%
Air NZ	31	31	13	41.9%	22	71.0%	0	0.0%
Qantas	31	31	13	41.9%	18	58.1%	0	0.0%
Christchurch - Brisbane	85	83	66	79.5%	70	84.3%	2	2.4%
Air NZ	31	30	22	73.3%	26	86.7%	1	3.2%
Qantas	54	53	44	83.0%	44	83.0%	1	1.9%
Christchurch - Gold Coast	32	32	21	65.6%	25	78.1%	0	0.0%
Air NZ	9	9	3	33.3%	6	66.7%	0	0.0%
Jetstar	23	23	18	78.3%	19	82.6%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, DECEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Christchurch - Melbourne	125	120	89	74.2%	88	73.3%	5	4.0%
Air NZ	49	44	29	65.9%	31	70.5%	5	10.2%
Qantas	51	51	38	74.5%	37	72.5%	0	0.0%
Jetstar	25	25	22	88.0%	20	80.0%	0	0.0%
Christchurch - Sydney	124	123	104	84.6%	100	81.3%	1	0.8%
Emirates	31	31	30	96.8%	29	93.5%	0	0.0%
Air NZ	31	30	28	93.3%	26	86.7%	1	3.2%
Qantas	62	62	46	74.2%	45	72.6%	0	0.0%
Gold Coast - Auckland	98	95	74	77.9%	80	84.2%	3	3.1%
Air NZ	44	42	32	76.2%	36	85.7%	2	4.5%
Jetstar	54	53	42	79.2%	44	83.0%	1	1.9%
Gold Coast - Christchurch	32	32	26	81.3%	28	87.5%	0	0.0%
Air NZ	9	9	8	88.9%	8	88.9%	0	0.0%
Jetstar	23	23	18	78.3%	20	87.0%	0	0.0%
Melbourne - Auckland	307	294	149	50.7%	177	60.2%	12	3.9%
Air NZ	138	127	56	44.1%	72	56.7%	10	7.2%
Qantas	125	123	70	56.9%	76	61.8%	2	1.6%
Jetstar	44	44	23	52.3%	29	65.9%	0	0.0%
Melbourne - Christchurch	128	126	69	54.8%	82	65.1%	2	1.6%
Air NZ	49	47	29	61.7%	37	78.7%	2	4.1%
Qantas	53	53	19	35.8%	23	43.4%	0	0.0%
Jetstar	26	26	21	80.8%	22	84.6%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, DECEMBER 2024

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Route total								
Airline								
Melbourne - Queenstown	105	101	87	86.1%	91	90.1%	4	3.8%
Air NZ	31	27	20	74.1%	24	88.9%	4	12.9%
Qantas	18	18	12	66.7%	14	77.8%	0	0.0%
Jetstar	23	23	23	100.0%	22	95.7%	0	0.0%
Virgin Australia	33	33	32	97.0%	31	93.9%	0	0.0%
Melbourne - Wellington	75	70	42	60.0%	48	68.6%	5	6.7%
Air NZ	31	27	17	63.0%	19	70.4%	4	12.9%
Qantas	44	43	25	58.1%	29	67.4%	1	2.3%
Queenstown - Brisbane	63	63	43	68.3%	47	74.6%	0	0.0%
Qantas	22	22	13	59.1%	15	68.2%	0	0.0%
Virgin Australia	41	41	30	73.2%	32	78.0%	0	0.0%
Queenstown - Melbourne	105	101	86	85.1%	85	84.2%	4	3.8%
Air NZ	31	27	20	74.1%	18	66.7%	4	12.9%
Qantas	18	18	16	88.9%	16	88.9%	0	0.0%
Jetstar	23	23	19	82.6%	20	87.0%	0	0.0%
Virgin Australia	33	33	31	93.9%	31	93.9%	0	0.0%
Queenstown - Sydney	157	155	120	77.4%	111	71.6%	2	1.3%
Air NZ	31	30	25	83.3%	22	73.3%	1	3.2%
Qantas	61	61	42	68.9%	35	57.4%	0	0.0%
Jetstar	25	25	24	96.0%	24	96.0%	0	0.0%
Virgin Australia	40	39	29	74.4%	30	76.9%	1	2.5%

INDIVIDUAL TRANS-TASMAN ROUTES, DECEMBER 2024

Route Airline	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Sydney - Auckland	406	398	210	52.8%	254	63.8%	8	2.0%
China Eastern Airlines	9	9	8	88.9%	9	100.0%	0	0.0%
LATAM	27	27	25	92.6%	25	92.6%	0	0.0%
Air NZ	152	145	48	33.1%	71	49.0%	7	4.6%
Qantas	178	177	100	56.5%	115	65.0%	1	0.6%
Jetstar	40	40	29	72.5%	34	85.0%	0	0.0%
Sydney - Christchurch	124	122	56	45.9%	71	58.2%	2	1.6%
Emirates	31	31	11	35.5%	18	58.1%	0	0.0%
Air NZ	31	29	22	75.9%	25	86.2%	2	6.5%
Qantas	62	62	23	37.1%	28	45.2%	0	0.0%
Sydney - Queenstown	158	157	118	75.2%	125	79.6%	1	0.6%
Air NZ	31	30	28	93.3%	26	86.7%	1	3.2%
Qantas	62	62	39	62.9%	45	72.6%	0	0.0%
Jetstar	25	25	21	84.0%	22	88.0%	0	0.0%
Virgin Australia	40	40	30	75.0%	32	80.0%	0	0.0%
Sydney - Wellington	92	88	45	51.1%	54	61.4%	4	4.3%
Air NZ	31	27	10	37.0%	13	48.1%	4	12.9%
Qantas	61	61	35	57.4%	41	67.2%	0	0.0%
Wellington - Brisbane	62	58	36	62.1%	40	69.0%	4	6.5%
Air NZ	31	27	11	40.7%	16	59.3%	4	12.9%
Qantas	31	31	25	80.6%	24	77.4%	0	0.0%

INDIVIDUAL TRANS-TASMAN ROUTES, DECEMBER 2024

Route Airline	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Wellington - Melbourne	76	72	55	76.4%	57	79.2%	4	5.3%
Air NZ	31	28	23	82.1%	24	85.7%	3	9.7%
Qantas	45	44	32	72.7%	33	75.0%	1	2.2%
Wellington - Sydney	93	90	64	71.1%	62	68.9%	3	3.2%
Air NZ	31	28	12	42.9%	12	42.9%	3	9.7%
Qantas	62	62	52	83.9%	50	80.6%	0	0.0%
Total	3,921	3,826	2,360	61.7%	2,619	68.5%	93	2.4%

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